

BEFORE THE ARIZONA CORPORATION COMMISSION

COMMISSIONERS

KRISTIN K. MAYES, Chairman GARY PIERCE PAUL NEWMAN SANDRA D. KENNEDY BOB STUMP

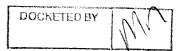
IN THE MATTER OF THE APPLICATION OF ARIZONA PUBLIC SERVICE COMPANY FOR A HEARING TO DETERMINE THE FAIR VALUE OF THE UTILITY PROPERTY OF THE COMPANY FOR RATEMAKING PURPOSES, TO FIX A JUST AND REASONABLE RATE OF RETURN THEREON, TO APPROVE RATE SCHEDULES DESIGNED TO DEVELOP SUCH RETURN.

Docket No. E-01345A-08-0172

Arizona Corporation Commission DOOKETED

JE 22 2009

Direct Testimony In Opposition to the Proposed Settlement Agreement



Pursuant to the Procedural Order issued by the Arizona Corporation Commission on May 11, 2009, Barbara Wyllie-Pecora files the Direct Settlement Testimony of the following witnesses in opposition to the Proposed Settlement Agreement dated June 12, 2009:

- 1. Barbara Wyllie-Pecora
- 2. Fiscal Impact Study completed by Elliot D. Pollack & Company, primary author Rick Merritt
- 3. Bobby Miller
- 4. Todd M. Wyllie
- 5. Chad Fisher
- 6. Joel Lawson
- 7. Gary Stultz
- 8. Gary T. Nelson

AZ CORP COMMISSION

- 9. Joyce Murray
- 10. Ian Campbell
- 11. Debra Morrow
- 12. John Diaz

RESPECTFULLY SUBMITTED this 22nd day of July, 2009,

BARBARA WYLLIE-PECORA Intervener

Barbara Wyllie-Pecora

ORIGINAL AND 13 COPIES OF THE FOREGOING filed this 22^{nd} day of July 2009 with:

Docket Control Arizona Corporation Commission 1200 West Washington Phoenix, Arizona 85007 Testimony of Barbara Wyllie-Pecora In Opposition of Settlement Agreement Arizona Public Service Company Docket No. E-01345A-08-0172

- Q. WHAT IS YOUR NAME AND BACKGROUND?
- A. Barbara Wyllie-Pecora. I am a mortgage broker, a real estate broker and vacant land owner.
- Q. WHY DID YOU INTERVENE?
- A. I heard that the Arizona Corporation Commission removed the 1000 ft. free electric extension and I thought, "who are they to make a decision like that without notice to existing property owners? Maybe I missed it and am 'grandfathered' in?" So, because the economy fell in the tank and my mortgage business ceased to make any money, I decided I would look into this issue. Yes, this economy gave me the time to learn about the "system" and draw some conclusions of my own.
- Q. WHAT ARE YOUR CONCLUSIONS AFTER RESEARCHING SERVICE SCHEDULE 3?
- A. First, the ACC made this 'change' in the summer of 2007, which had been in place since 1954. We are now in 2009 and the media and politicians say we are living in a period of extraordinary uncertainty in the economy and financial markets. Twenty years from now history may say we lived in an economy worse than the Great Depression of 1929. I know they try to refer to the present as a recession, but ask anyone who has lost a job, their home or can't afford to get power to their property. Are they depressed?

Second, let's say someone could buy an acre of vacant land for \$30,000 and the power extension was free. Now, move ahead 5 years, and that 'someone' is ready to build their home on that vacant lot. Lo and behold, they find out a 'change' has taken place. Not only is the cost of the power extension not free, but it will cost them \$25,000! How much is their vacant, one-acre lot worth now? Say the taxes on the property were \$900 in 2003, and in 2008 the property taxes increased to \$2,600. Is this fair? I would say a government agency devalued their property and all affected property owners in Arizona should be reimbursed.

- Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- A. Yes, and I thank the Arizona Corporation Commission for considering my testimony.

Arizona Utilities - Modifications to Infrastructure Extension Policies Impact Analysis

Prepared for:

Arizonans for Fair Power Policy

July 2009

Prepared by:

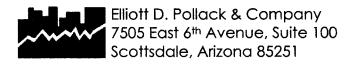


Table of Contents

Exec	utive :	Summary	i
1.0	Intro	duction	1
	1.1	Background	1
	1.2	Limiting Conditions	2
2.0	Inter	pretation of Policy Change	4
	2.1	Arizona Public Service	4
	2.2	Tucson Electric Power / UniSource Energy Services	8
3.0	Cost	s of Extending Electrical Service	10
	3.1 /	Arizona Public Service	10
	3.2 1	Tucson Electric Power	15
4.0	Pote	ntial Implications of Service Schedule 3 Policy Change	16
	4.1	Affected Areas	16
	4.2	Recent Sales Data	18
	4.3	Potential Impacts on Property Tax Revenue	19
	4.4	Interviews Regarding Impact of APS Policy Change	20
	4.5	Submitted Letters	22
	4.6	Summary	23
5.0	Ecor	nomic & Fiscal Impacts of Suppressed Growth	24
	5.1	Assumptions of Analysis	24
	5.2	Impact of Lost Residential Development Due to Policy Change	26
	5.3	Fiscal Impact of Residents Occupying New Homes	29
	5.4	Summary of Impacts	31
6.0	Con	clusion	33
App	endix .	A – APS Extension Estimates	36



Executive Summary

Purpose

Elliott D. Pollack & Company was retained by Arizonans for Fair Power Policy to perform a limited impact analysis of the recently modified policies of Arizona Public Service (APS), Tucson Electric Power (TEP) and UniSource Energy Services (UES Electric) to eliminate "nocost" electrical service extensions to residential lots and subdivisions. The modifications also eliminated related refund schedules and feasibility analyses for commercial developments and residential subdivisions.

Among the changes to the APS service schedule was the elimination of a no-cost extension of electric lines up to 1,000 feet to residential dwellings. The previous no-cost extension was capped at \$25,000 with the cost being recouped through existing rates to all customers. The schedule now reads that all costs of extending service, including backbone and infrastructure electrical facilities are to be borne by the applicant (typically a builder or homeowner).

Shortly thereafter, the Arizona Corporation Commission (ACC) approved a proposal by TEP to eliminate free extensions of electrical service lines up to 500 feet to new homes or subdivisions. In addition, the ACC approved the elimination of free service extensions (400 feet of primary, 150 feet of service line and one pole) by UES Electric, which covers much of Mohave and Santa Cruz counties.

APS estimated that the annual construction cost of line extensions for new service was approximately \$9 million. Over the last four years, APS estimates that the average cost of extensions have been approximately \$9,200 per extension. However, new estimates submitted by APS in recent settlement documents assert that an overhead extension between 500 to 1,000 feet would cost \$14,000 to \$19,400. By shifting the cost of construction to new customers, the assertion is that rates will decrease, or not increase by as much in the future, for current customers. This also allows for growth to pay for itself.

Potential Effect of Revised Extension Policies

The changes in line extension policies instituted by APS, TEP, and UES could have an impact on residential development and the value of vacant lots and land, primarily in areas where homes are built on large lots and where individual electrical service extensions must be made to a home site. Sales data of recent transactions from individuals with land holdings in the far west part of Greater Phoenix (Tonopah region) have been compiled to assist in the analysis. Most of the land would have been allowed electricity extensions free of cost under the previous APS schedule. Under the new schedule, homeowners will be required to pay for any extensions.

There are many factors that affect the price of land including the availability of water, access to the property, paved and unpaved streets, sewer service or septic tank acceptability, surrounding uses, and similar concerns. One of the most important is electrical service since most homes are not designed to function without the service. With the recent change in electrical extension policies, the cost to extend electrical service to a home site is an issue not previously encountered by prospective homeowners. Without conducting a detailed statistical analysis of land prices in the rural parts of Greater Phoenix, sales data suggests that the distance from electrical service



could be having a negative effect on sales prices. With the added cost to place a home on a lot, at least a portion of the burden to pay for extending electrical service is transferred to the seller of a lot in the form of a lower value.

County assessors are already lowering values on land and homes due to the decline in housing values across Greater Phoenix and Arizona. The main cause of the decline stems from the collapse in the housing market and the flood of distressed properties placing downward pressure on sales prices. The lack of demand for developable private land has driven land prices down steeply. Based on interviews and letters of submission by various county assessors, the policy changes to eliminate free electrical line extensions means that proximity to existing electrical service lines will likely be correlated with land value.

It is unclear the extent that an increase in the cost of energy and electrical infrastructure will impact builders' and businesses' perceptions about Arizona. It is also not clear the extent to which these perceptions will result in slower economic growth, fewer business expansions, or less homebuilding activity in the State. It appears, however, that the majority of any impact related to the change in Service Schedule 3 will fall upon the non-urbanized areas and communities of the State rather the more urbanized counties of Maricopa and Pima.

When the cost for an electrical service extension is spread across the typical single family subdivision, the impact is much less per homebuyer if costs are passed forward or buried essentially within all the other infrastructure costs of subdivision development. This is not to imply that the cost is not significant; rather the cost is smaller on a per unit basis. However, for a lot owner in a more rural setting, the cost can be significant. In fact, the cost of an electrical extension may exceed the initial purchase price of the lot. The transition period for instituting the policy change reportedly caught many lot owners and buyers by surprise. In the short term, this means lot values will possibly decline further.

Economic Impact of Revised Service Extension Policies

In the long run, the three affected service areas will likely grow annually by roughly 45,000 customers. That figure may be much less over the next few years as the excess housing stock in the State is absorbed. Extrapolating the four year average of customers qualifying for free extension footage across all service areas yields an estimated 2,340 customers annually that may have qualified for free footage allowances in the past. It is possible that a portion of these customers:

- May not build at all due to higher development costs,
- May not purchase land where an electrical service extension is required,
- May delay construction until a later date,
- May negotiate a price for the property that takes into account a portion, if not all, of the cost of the electrical service extension, or
- May purchase a home where electrical service extensions are already paid for or are not as costly.

Any impact would be more noticeable in the short term as excess quantities of developable land (some already with improvements made) offer competition.



Exten	sions as a Per	cent of Cust	omers				
		APS Customer					
		Growth	Extensions % o				
	Extensions	(Residential)	Residential Growth				
2005	1,410	40,188	3.5%				
2006	1,935	36,917	5.2%				
2007	1,499	21,801	6.9%				
2008	687	7,225	9.5%				
Total							
2005-2008	5,530	106,131	5.2%				
Annual Customer Growth (APS, TEP, UNS) ^{1/}	Extensions % of Growth ^{2/}	Annual Extensions	Range o Extension				
45,000	5.2%	2,340	1,578 - 4,279				
45,000 5.2% 2,340 1,578 - 4,279 1/ Annual Customer Growth is calculated using the current customer base multiplied by each company's long-term average growth rate. Calculations have been rounded. 2/ Percentage of growth estimated to qualify for free extensions under previous policies. The four year average of qualifying APS customers has been extrapolated over all affected service areas.							

For the purpose of this analysis and to illustrate the potential economic and fiscal impacts of lost residential construction, the analysis is conducted in increments of 100 single family homes with an average value of \$180,000 per unit (for a total value of homes sold annually of \$18 million). The construction cost of each 100 homes would be \$10.4 million based on a survey by the National Association of Home Builders. It was assumed that 5% of all homes would be rented. All figures are in 2009 dollars.

Source: Pinnacle West, APS, ASU Construction Reports, Elliott D. Pollack & Co.

Assumptions of Analysis								
RESIDENTIAL								
	Units	Avg.Size per Unit	Value per SF	Value per Unit	Percent Leased	Lease per SF		
Low Density Residential	100	1,800	\$100	\$180,000	5%	\$12		
Sources: Elliott D. Pollack & Co., MAG, ASU	Construction Re	ports, PMHS.			·			

The following table provides the economic impact of construction for each 100 single family homes built (or not built) in the State of Arizona. The annual economic impact on an individual community could be significant. The economic output (or "value" added) to the community is more than just the construction outlay. Construction activity creates jobs and local spending throughout a community and creates further valuable economic benefits. These benefits take the form of additional business opportunities within a community and additional job opportunities



for area residents. These economic values (also known as direct, indirect, and induced impacts) are quantitatively estimated in this report.

In summary, there could be both economic and fiscal impacts to governmental entities if residential development was indeed stifled by the electrical service extension policy. The economic impact of the construction of 100 single family homes would generate 112 jobs, \$5.54 million in wages and \$17.81 million in economic output. In terms of potential fiscal impacts, the State of Arizona would collect over \$918,000 and the county in which homes would have located would collect approximately \$144,000 in revenues. If homes are located within a municipality, the respective city would collect an estimated \$250,000 from the construction activity. This represents economic activity and tax revenue that would be lost if 100 homes were not built.

The residents of each 100 homes would generate an additional \$76,000, \$119,900 and \$134,500 each year for the State, the appropriate county and appropriate municipality, respectively, on a cumulative basis. These revenues result from sales taxes from resident spending, property taxes on the homes they occupy and state shared revenues received based on population growth. Thus, for the ongoing resident impact, the estimated fiscal impact would be replicated each year that the home is occupied. Over time, the cumulative impact becomes very significant for the State, counties, and municipalities.

Residential Impact Summary 100 Single Family Homes (2009 Dollars)					
conomic Impact of Construction (100 Single	Family Units)				
Jobs	112				
Wages (\$ mil)	\$5.54				
Economic Output (\$ mil)	\$17.81				
ed Linpact of Construction (190 Shigle Pa)	ofly Units)				
State of Arizona	\$918,277				
County Level	\$143,829				
Municipal Level	\$249,800				
cal Impact of Residents (Ongoing & Cumu	lative Annually)				
State of Arizona	\$76,038				
County Level	\$119,918				
Municipal Level	\$134,543				
urce: Elliott D. Pollack & Company; IMPLAN					



Conclusion

The policy changes enacted by the ACC have generated reactions from numerous individuals and entities, both public and private. From an economic perspective, the group that will realize the largest impact of these policy changes is landowners whose properties are not currently adjacent to existing electrical lines. To some extent, residential subdivision developers and homebuilders will be affected as well, but the cost of the electrical infrastructure is spread over a larger base of residential homes. Counties and municipalities that see any potential slowdown of residential construction activity due to the electrical service extension policy will also be affected by a slower-growing property tax base. In addition, some non-urban counties of the State are suggesting that the policy could have a much broader impact by affecting land values across their jurisdiction and ultimately their property tax base.

While it is unknown how many homes may not be built due to the increased cost of electrical line extensions, it has been illustrated that 100 homes that are not built will have a significant impact on job creation, economic activity, and governmental revenues, particularly in non-urban communities where the construction of homes on large lots is more the rule than exception.

There is one further factor to consider in the electrical service extension issue. This is the economic theory of "substitution". Very simply, the theory is that as prices rise for a particular good, consumers will substitute away from higher price goods and services to less costly alternatives. This theory will likely come into play in evaluating the impact of the service extension policy on the choices made by potential land buyers and home buyers. Many prospective buyers may actually purchase an alternative home or lot, but not in a location where electric service is a major cost. Counties in Arizona may still see some residential construction activity, but it may be in a different form or location if there are adequate alternatives to substitute for the lots burdened by electrical service extension costs.

The primary impacts of the new service extension policies will fall on two entities:

- Non-urban counties that have a predominance of large lot subdivisions and few, if any, alternative residential areas that will substitute for the expense of electrical service extensions. La Paz, Coconino and Yavapai counties may fall into this category since there are few production builders in the area. As a result, the counties could feel a loss of tax base in addition to the decline in property values due to the current recession.
- Persons who currently own lots in areas not well-served by electrical utilities are likely trapped with their investment or stand to absorb a substantial loss if they sell under the current service extension policies.

More than anything, the elimination of the no-cost extension and other policies that helped to subsidize growth by these electric utility providers is an issue of *fairness*. The policy will mainly affect a select set of landowners, primarily in rural areas of the State.



1.0 Introduction

Elliott D. Pollack & Company was retained by Arizonans for Fair Power Policy to perform a limited impact analysis of the recently modified policies of Arizona Public Service (APS), Tucson Electric Power (TEP) and UniSource Energy Services (UES Electric) to eliminate "nocost" electrical service extensions to residential lots and subdivisions. The modifications also eliminated related refund schedules and feasibility analyses for commercial developments and residential subdivisions. The report outlines the opportunity costs of potential lost residential development as a result of the new service extension policies.

1.1 Background

The Arizona Corporation Commission (ACC) recently approved a new service schedule for Arizona Public Service (APS) for residential dwellings (Service Schedule 3). Among the changes to the service schedule was the elimination of a no-cost extension of electric lines up to 1,000 feet to residential dwellings. The previous no-cost extension was capped at \$25,000 with the cost being recouped through existing rates to all customers. The schedule now reads that all costs of extending service, including backbone and infrastructure electrical facilities, are to be borne by the applicant (typically a builder or homeowner). However, APS does assert that when it is determined that an extension provides system improvements to the benefit of both APS and other customers, a "system planning cost" is calculated and deducted from the actual cost of the extension.

Shortly thereafter, the ACC approved a proposal by TEP to eliminate free extensions of electrical service lines up to 500 feet to new homes or subdivisions. In addition, the ACC approved the elimination of free service extensions (400 feet of primary, 150 feet of service line and one pole) by UES Electric, which covers much of Mohave and Santa Cruz counties.

APS estimated that the annual construction cost of line extensions for new service was approximately \$9 million. Over the last four years, APS estimates that the average cost of extensions have been approximately \$9,200 per extension. However, new estimates submitted by APS in recent settlement documents assert that an overhead extension between 500 to 1,000 feet would cost \$14,000 to \$19,400. By shifting the cost of construction to new customers, the assertion is that rates will decrease, or not increase by as much in the future, for current customers. This also allows for growth to pay for itself.

This study presents a brief interpretation of policy changes that have taken effect. Also, the affected areas of the State have been identified. This firm has interviewed industry experts and reviewed letters submitted to the ACC and a brief synopsis of opinions is provided in a later section of this report. In addition, research was performed to help quantify the cost of extending service under the new policies for various entities (i.e. single lot owners or developers and production homebuilders).

In order to quantify the impact of the new service schedules, this study provides an incremental estimate of the loss of economic activity and revenue resulting from a potential reduction in



residential construction activity. Examples of the economic and fiscal impact of construction and ongoing impacts are provided.

For definitional purposes, economic impact analysis examines the regional implications of an activity in terms of three basic measures: output, earnings and job creation. Fiscal impact analysis evaluates the public revenues and costs created by a particular economic activity. In fiscal impact analysis, the primary revenue sources of a city, county or state government are analyzed to determine how the activity may financially affect them.

1.2 Limiting Conditions

This study prepared by Elliott D. Pollack & Company is subject to the following considerations and limiting conditions:

- It is our understanding that this study is for the client's due diligence and other planning purposes. Neither our report, nor its contents, nor any of our work were intended to be included and, therefore, may not be referred to or quoted in whole or in part, in any registration statement, prospectus, public filing, private offering memorandum, or loan agreement without our prior written approval.
- The reported recommendation(s) represent the considered judgment of Elliott D. Pollack and Company based on the facts, analyses and methodologies described in the report.
- Except as specifically stated to the contrary, this study will not give consideration to the following matters to the extent they exist: (i) matters of a legal nature, including issues of legal title and compliance with federal, state and local laws and ordinances; and (ii) environmental and engineering issues, and the costs associated with their correction. The user of this study will be responsible for making his/her own determination about the impact, if any, of these matters.
- All estimates regarding construction costs were industry averages based on the type of construction. Data has been reviewed and verified to determine its reasonableness and applicability to the analysis.
- This economic and fiscal impact study evaluates the potential "gross impacts" of construction and operations. The term "gross impacts" as used in this study refers to the total revenue, jobs and economic output that could be lost if the new policy indeed hinders economic growth.
- This analysis does not consider the costs to governing entities associated with providing services to a development. Such analysis is beyond the scope of this study. In addition, the analysis is based on the current tax structure and rates imposed by the State, counties, and cities. Changes in those rates would alter the findings of this study. All dollar amounts are stated in constant 2009 dollars and do not take into account the effects of inflation.



Our analysis is based on currently available information and estimates and assumptions
about long-term future development trends. Such estimates and assumptions are subject to
uncertainty and variation. Accordingly, we do not represent them as results that will be
achieved. Some assumptions inevitably will not materialize and unanticipated events and
circumstances may occur; therefore, the actual results achieved may vary materially from
the forecasted results. The assumptions disclosed in this impact analysis are those that are
believed to be significant to the projections of future results.



2.0 Interpretation of Policy Change

This section will describe the previous and current service extension policies of APS and Tucson Electric Power. Copies of APS Service Schedule 3, both prior and current, are included in the Appendix of this report for reference.

2.1 Arizona Public Service

Portions of the previous APS Service Schedule 3 have been included below, including the nocost 1,000 foot extension policy, economic feasibility analyses, customer advance caps, and refund policies for customer advances. Excerpts from the new APS Service Schedule 3 are also provided outlining that all costs must be borne by the customer.

Major differences in the in the two service schedules include the discontinuation of economic feasibility studies and the inclusion of a clause stating that any payments made by the customer for new service are non-refundable. Also, construction allowances or refunding mechanisms have been deleted.

Excerpts From Prior APS Service Schedule 3

INTRODUCTION (excerpts)

All extensions are made on the basis of economic feasibility. Construction allowance and revenue basis methodologies are offered below for use in circumstances where feasibility is generally accepted because of the number of extensions made within the construction allowance and dollar limits.

All extensions shall be made in accordance with good utility construction practices, as determined by Company, and are subject to the availability of adequate capacity, voltage and company facilities at the beginning point of an extension also as determined by Company.

1. FOOTAGE BASIS - RESIDENTIAL ONLY (excerpts)

- **1.2 FREE EXTENSIONS -** May be made if the conditions specified in Section 1.1 are met and:
 - 1.2.1 The free extension will be limited to a maximum of 1,000 feet per new permanent residential customer.
 - 1.2.2 Free allowance for the total extension will be 1,000 feet per customer regardless of the customer's location along the route of the extension.

1.3 EXTENSIONS OVER THE FREE DISTANCE

For extensions which meet the conditions specified in Section 1.1 above, and which exceed the free distance specified in Section 1.2.1, Company may extend its facilities up to the maximum allowed in Section 1.1.2 provided the customer or customers will sign an



extension agreement and advance the cost of such additional footage. Advances are subject to refund as specified in Section 5.

2. REVENUE BASIS - NON-RESIDENTIAL (excerpts)

- **2.1 GENERAL POLICY** Revenue basis extensions may be made only if all of the following conditions exist:
 - **2.1.1** Applicant is or will be a permanent customer or group of permanent customers. Customers specified in Sections 4.1, 4.2, or 4.3 are not eligible for this basis.
 - **2.1.2** Such extension does not exceed a total construction cost of \$25,000.
- **2.2 FREE EXTENSIONS** Such extension shall be free to the customer where the conditions specified in Section 2.1 herein are met and the estimated annual revenue based on Company's then currently effective rate for distribution service (excluding taxes, regulatory assessment and other adjustments) multiplied by six (6.0) is equal to or greater than the total construction cost less nonrefundable customer contributions.
- **2.3 EXTENSIONS OVER THE FREE LIMITS** For extensions which meet the conditions specified in Section 2.1, above, and which exceed the free limits specified in Section 2.1.2, Company may extend its facilities up to a cost limitation of \$25,000, provided the customer or customers will sign an extension agreement and advance a sufficient portion of the construction cost so that the remainder satisfies the requirements of Section 2.2. Advances are subject to refund as specified in Section 5.

3. ECONOMIC FEASIBILITY BASIS (excerpts)

- **3.1 GENERAL POLICY** Extensions may be made on the basis of economic feasibility only if all of the following conditions exist:
 - 3.1.1 The applicant is or will be a permanent customer or group of permanent customers. Customers specified in Sections 4.1, 4.2, or 4.3 are not eligible for this basis.
 - 3.1.2 The total construction cost exceeds \$25,000 except for extensions specified in Sections 4.4 or 7.7.

3.2 FREE EXTENSIONS

Such extensions shall be free to the customer where the conditions specified in Section 3.1 are met and the extension is determined to be economically feasible. "Economic feasibility", as used in this policy, shall mean a determination by Company that the estimated annual revenue based on Company's then currently effective rate for distribution service (excluding taxes, regulatory assessment and other adjustments) less



the cost of service provides an adequate rate of return on the investment made by Company to serve the customer.

3.3 EXTENSIONS OVER THE FREE LIMITS

For extensions which meet the conditions specified in Section 3.1, above, Company, after special study and at its option, may extend its facilities to customers who do not satisfy the definition of economic feasibility as specified in Section 3.2, provided such customers sign an extension agreement and advance as much of the construction cost and/or agree to pay such higher special rate (facilities charge) as is required to make the extension economically feasible. Advances are subject to refund as specified in Section 5.

4.4 REAL ESTATE DEVELOPMENT

Extensions of electric facilities within real estate developments including residential subdivisions, industrial parks, mobile home parks, apartment complexes, planned area developments, etc., may be made in advance of application for service by permanent customers, as specified in Section 3. Anticipated revenue for Residential Real Estate extensions shall be calculated from information provided by the developer.

Excerpts From New APS Service Schedule 3

INTRODUCTION (excerpts)

All extensions shall be made in accordance with good utility construction practices, as determined by Company, and are subject to the availability of adequate capacity, voltage and Company facilities at the beginning point of an extension as determined by Company. All payments received for new or upgraded service under provisions of this schedule shall be non-refundable.

1.0 RESIDENTIAL (excerpts)

1.1 SINGLE FAMILY HOMES

Residential extensions will be made to new permanent residential customers or groups of new permanent residential customers. For purposes of this section, a "group" shall be defined as less than four homes. All estimated costs of extending service to applicant, as determined by Company, including backbone infrastructure costs, shall be paid by the applicant prior to the Company extending facilities. Payment is due at the time the extension agreement is executed.

1.2 RESIDENTIAL HOMEBUILDER SUBDIVISIONS

Extensions will be made to residential subdivision developments of four or more homes in advance of application for service by permanent customers provided the applicant(s) signs an extension agreement. All estimated costs of extending service to applicant, as determined by Company, including backbone infrastructure costs, shall be paid by the



applicant prior to the Company extending facilities. Payment is due at the time the extension agreement is executed.

2.0 NON-RESIDENTIAL (excerpts)

General service line extensions and equipment installations will be made to all applicants not meeting the definition of Residential or as provided for in Section 2.1, or Section 3.0 of this Schedule. All estimated costs of extending service to applicant, as determined by Company, including backbone infrastructure costs, shall be paid by the applicant prior to the Company extending facilities. Payment is due at the time the extension agreement is executed.

5.0 GENERAL CONDITIONS (excerpts)

5.17 POLICY EXCEPTION

The Schedule 3 as stated herein is applicable to all customers unless specific exemptions are approved by the Arizona Corporation Commission. The following exemptions have been approved:

5.17.1 Residential Homes on Native American Land

Extensions for residential homes on Native American Reservations will be made in accordance with the provisions of Service Schedule 3 that was in effect April 1, 2005 through June 31, 2007. Application of this Section 5.17.1 is limited to Native American Reservations as defined by applicable Federal law.

5.17.2 Existing Line Extension Agreements

All applicants who have executed line extension agreements as of February 27, 2008 will be "grandfathered" into the Schedule 3 in effect at the time the agreement was executed.

5.17.3 Transition Plan

Applicants that have not executed a line extension agreement, will be provided extensions in accordance with the provisions of Service Schedule 3 that was in effect July 1, 2007 through February 26, 2008, if they meet <u>both</u> of the following conditions:

- 1. Such applicant has received from APS, within six months prior to February 27, 2008, a written estimate of the costs to the applicant for extending service (i.e. received an estimate during the period August 27, 2007 and February 27, 2008); and
- 2. That same applicant executes a written line extension agreement within twelve (12) months of February 27, 2008 (i.e. no later than February 27, 2009).



Summary

Simply put, the new APS Service Schedule 3 for residential dwellings no longer allows the free extension of electric lines up to 1,000 feet. The schedule now states that all costs of extending service, including backbone and infrastructure electrical facilities are to be borne by the applicant and there appear to be no considerations given to economic feasibility or future refunds of advanced costs. However, APS does assert that when it is determined that an extension provides system improvements to the benefit of both APS and other customers, a "system planning cost" is calculated and deducted from the actual cost of the extension.

The 1,000 foot free extension policy under the old Service Schedule 3 did not apply to residential subdivision or commercial properties. Rather, there was a refund policy to customers who advanced electrical constructions costs and later had permanent residents utilize the extension. This is most applicable to residential tract subdivision developers and homebuilders. However, those refund provisions have now been removed and, as expressed within the introduction of the new schedule, "All payments received for new or upgraded service under provisions of this schedule shall be non-refundable."

While the 1,000 foot free extension did not apply to subdivision developers or commercial customers, there were alternative "free extension" policies under the old Service Schedule 3 as well as refund policies which have now been removed in the new schedule.

2.2 Tucson Electric Power (TEP) / UniSource Energy Services

Both UniSource Energy Services and Tucson Electric Power are companies of UniSource Energy. The new service schedules for both companies are practically identical.

Tucson Electric Power

Under the old schedule, up to 500 feet of electric line extension was provided at no cost to the customer as noted in the following text.

"Upon an applicant's satisfactory completion of required site improvements, TEP will make extensions from its existing overhead facilities of proper voltage and adequate capacity free of charge a distance of up to 500 feet."

However, the new policy eliminates this free extension.

"The Company will install, own, and maintain the distribution facilities necessary to provide permanent service to the Customer. Prior to the installation of facilities, the Customer will be required to pay the cost of the construction of the distribution facilities. The costs of construction are set forth in the Statement of Additional Charges. The line extension charges are based on the Company's current average cost of construction of distribution lines. The Company will review its costs and file a Pricing Plan revision annually. Such revisions will be subject to approval by the Commission before becoming effective."



Customers have been given six months from the effective date of the policy to allow for a transition period. The effective date is reported as December 1, 2008, meaning that applicants had until June 1, 2009 to be grandfathered under the old policy.

"From the effective date of these Rules and Regulations, there is a six (6) month grace period for Customers, developers and subdividers to execute a line extension agreement or receive approval on a new service application from the Company in order to be eligible for the line extension policy in effect between March 14, 2000 and November 30, 2008. Those new applicants must make provisions for the Company to install and energize the extension and service facilities within eighteen (18) months from the date of their respective agreement and/or application. In addition, all existing approved line extension agreements and service applications will be grandfathered in under the policy in effect from March 14, 2000 to November 30, 2008. Grandfathered Customers must make provisions for the Company to install and energize the extension and service facilities within eighteen (18) months from the effective date of these Rules and Regulations or they will be subject to the new line extension policy."

UniSource Energy Services

Under the old schedule, up to 400 feet of primary extension, 150 feet of service line, and one pole was provided at no cost to the customer. However, the new policy eliminates this free extension as noted in the following excerpt from the service schedule.

"The Company will install, own, and maintain the distribution facilities necessary to provide permanent service to the Customer. Prior to the installation of facilities, the Customer will be required to pay the cost of the construction of the distribution facilities. The costs of construction are set forth in the Statement of Additional Charges."

Similar to APS, there was no itemized publication of extension fees. In addition, customers were given six months from the effective date of the policy to allow for a transition period. However, the effective date is reported as June 1, 2008, so this grace period has ended.

"From the effective date of these Rules and Regulations, there is a six (6) month grace period for Customers, developers and subdividers to execute a line extension agreement or receive approval on a new service application from the Company in order to be eligible for the line extension policy in effect between August 11, 2003 and May 31, 2008. Those new applicants must make provisions for the Company to install and energize the extension and service facilities within eighteen (18) months from the date of their respective agreement and/or application. In addition, all existing approved line extension agreements and service applications will be grandfathered in under the policy in effect from August 11, 2003 to May 31, 2008. Grandfathered Customers must make provisions for the Company to install and energize the extension and service facilities within eighteen (18) months from the effective date of these Rules and Regulations or they will be subject to the new line extension policy."



3.0 Costs of Extending Electrical Service

In response to concerns from the public and reported average extension cost estimates of \$9,200 per extension, APS and TEP have prepared extension estimates for various property conditions. The following estimates have been obtained with a map illustrating distances from existing electrical facilities to new customer properties.

3.1 Arizona Public Service

In recent settlement documents, APS submitted extension estimates for certain distances both above ground and underground. The following is taken from those documents:

1000 ft. Overhead with 25 kVA transformer: \$19,400 750 ft. Overhead with 25 kVA transformer: \$18,500 500 ft. Overhead with 25 kVA transformer: \$14,000

1000 ft. Underground with 25 kVA transformer: \$10,900 750 ft. Underground with 25 kVA transformer: \$9,900 500 ft. Underground with 25 kVA transformer: \$9,000

Residential metro subdivision: \$2,300 per lot

Underground customer provides trench, conduit, and backfill.

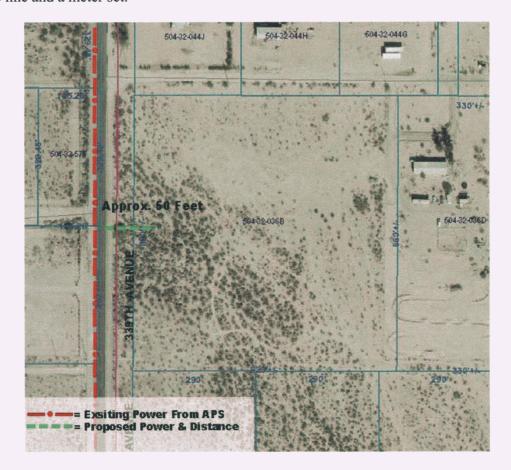
While the average cost of extensions over the last few years has been calculated at \$9,200, it is evident that there is a wide range of potential costs.

Single Residential Lot Estimates

The following are actual estimates produced by APS for various properties in the Buckeye area. The estimates are provided in full in an appendix at the end of this report. Maps of the properties have been included showing the parcel, existing APS power lines, and the approximate distance from power lines to the property.

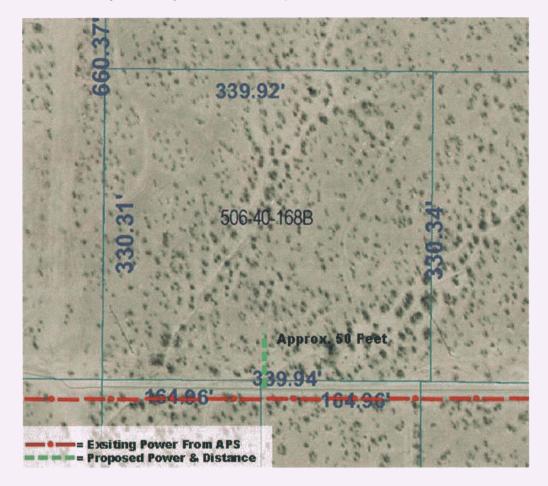


In the first example, electrical power is available along the street frontage. The overall distance to bring power to the home site is about 60 feet. APS's estimate is \$10,800 including labor and materials. Materials include one pole, one transformer, primary wire, an estimated 200 feet of service line and a meter set.





The second example is very similar with an approximate 50 foot extension from existing service lines. APS's estimate is \$7,800 including labor and materials. Materials include one transformer, secondary line to a junction box, one junction box, service lines and a meter set.



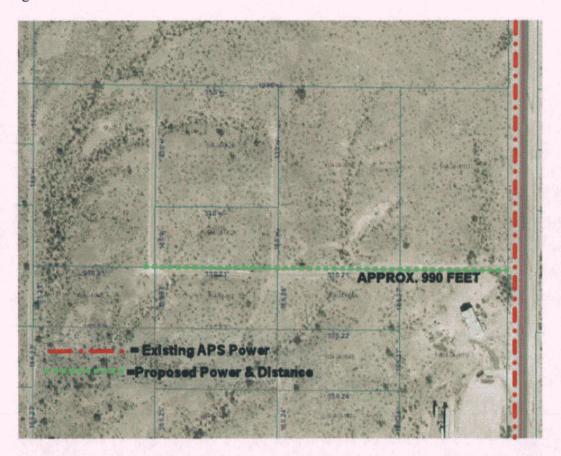


The third example is an approximate 400 foot extension to an interior lot. APS's estimate is \$21,200 including labor and materials. Materials include transformer, and lines to bring power up to lot line. This estimate does not include service runs or metering.





The final example is a 990 foot extension from an existing service line. APS's estimate is \$25,400 including labor and materials for a 4 pole extension. This estimate does not include customer-provided trench and conduit costs. There may also be additional charges for street lighting.



Multi-Lot/ Subdivision Estimates

Anecdotally, several home builders are estimating that the added cost of extending service to a new subdivision could result in increased building costs of approximately \$3,000 per lot for a typical subdivision. Though the costs of electrical extensions would have always been advanced in residential subdivisions under the old Service Schedule 3, builders anticipated that the advance would be refunded after homes became occupied and APS began generating revenue. Since the refund provisions have been eliminated, these costs will no longer be refunded to the builder. The cost of the extension will now mostly likely be passed on to the home buyer in the cost of the house.



3.2 Tucson Electric Power

The following is an itemized list of line extension charges that will be used for customers within TEP's service area.

Line Extension Charges

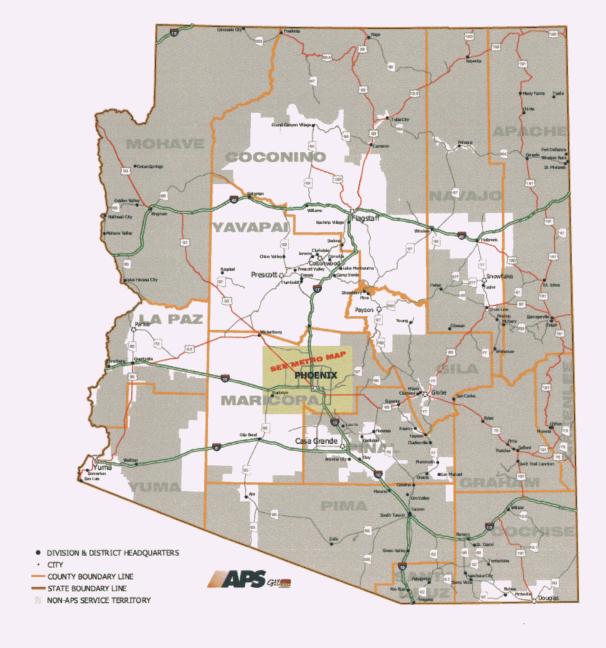
1. Single-phase charge per foot	\$18.00
2. Three-phase charge per foot	\$64.50
Additional transformer charge for 500 kVA and under	\$6,956.00
Additional transformer charge over 500 kVA	\$16,275.00
3. Overhead feeder charge per foot	\$36.00
4. Underground feeder charge per foot	\$51.00
Additional charge per PME	\$20,500.00



4.0 Potential Implications of Service Schedule 3 Policy Change

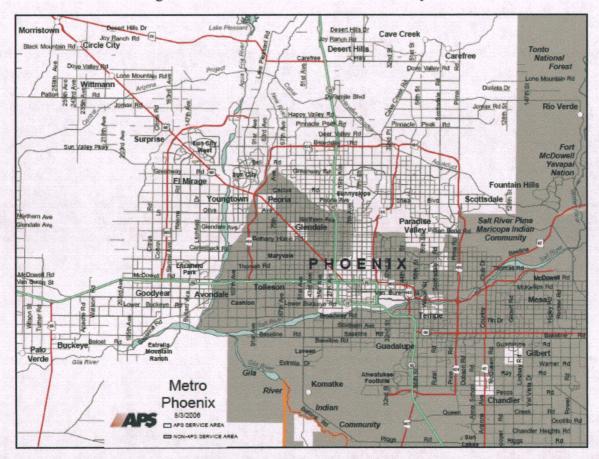
4.1 Affected Areas

APS provides electricity to a large portion of Arizona, particularly in the central, urbanized parts of the State. As the maps below illustrate, much of Maricopa, Yavapai, Coconino and La Paz counties are serviced by APS. In addition, APS is providing electric service to much of the populated areas of Pinal and Yuma counties with significant service areas in Cochise and Navajo counties as well. APS service areas are represented in white.





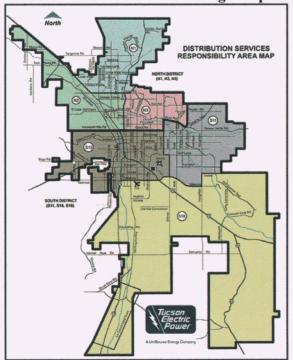
Within Maricopa County, APS covers much of the northern and western portions of Phoenix and its suburb cities. It also maintains service in the downtown Phoenix area, as well as downtown blocks of coverage in East Valley cities such as Tempe, Chandler and Gilbert. The map below shows all of these coverage areas in detail. APS service areas are represented in white.





Tucson Electric Power (TEP) covers most of the Metro Tucson area and UniSource Energy Services covers much of Mohave and Santa Cruz counties, as illustrated in the coverage maps below.

Tucson Electric Power Coverage Map



UniSource Energy Services Coverage Map



These maps are utilized to illustrate the geographic magnitude of impact that the policy changes will have in relation to the entire State. These three companies cover a majority of the population within the State.

4.2 Recent Sales Data

The changes in line extension policies instituted by APS, TEP and UES could have a significant impact on residential development and the value of vacant lots and land, particularly in areas where homes are built on large lots and where individual electrical service extensions must be made to a home site. This section will analyze the potential impact of the new line extension polices.

Sales data of recent transactions from individuals with land holdings primarily in the far west part of Greater Phoenix (Tonopah region) have been compiled to assist in the analysis. Most of the land that is represented in the following table would have been allowed electricity extensions free of cost under the previous APS schedule. Under the new schedule, homeowners will be required to pay for any extensions.



Recent Sales Transactions Far West Valley						
APN/LOCATION	DISTANCE FROM POWER	ACRES	PRICE	PRICE/AC	STATUS	
401-95-008 (part of) 353rd Ave & Siesta Wy	0 FT	2.3	\$45,000	\$19,565	SOLD	
504-32-036-B (part of) 339th Ave & Roeser Rd	0 FT	2	\$50,000	\$25,000	SOLD	
506-40-168-F 369th Ave & Osborn Rd	0 FT	1.2	\$32,000	\$26,667	SOLD	
504-34-064 390th Ave & Northern Ave	660 FT	3.45	\$25,000	\$7,246	SOLD	
504-34-064 353rd Ave & Vineyard	700 FT	1.25	\$8,500	\$6,800	SOLD	
504-12-146-B 345th Ave & Sherman St	840 FT	1	\$13,000	\$13,000	TRUSTEE SALE	
401-42-005-J 339th Ave & Mountain Ave	990 FT	1.25	\$12,000	\$9,600	SOLD	
506-33-010-R,S,T,U & V 425th Ave & Earll Dr	1200 FT	10	\$65,000	\$6,500	SOLD	
401-43-012-P 371st Ave & Dobbins	1.5 MILES	2.5	\$6,500	\$2,600	SOLD	

There are many factors that affect the price of land including the availability of water, access to the property, paved and unpaved streets, sewer service or septic tank acceptability, surrounding uses and similar concerns. One of the most important is electrical service since most homes are not designed to function without it. With the recent change in electrical extension policies, the cost to extend electrical service to a home site is a significant issue not previously encountered by prospective homeowners. Without conducting a detailed statistical analysis of land prices in the rural parts of Greater Phoenix, the above table suggests that the distance from electrical service is having a negative effect on sales prices. With the added cost to place a home on a lot, at least a portion of the burden to pay for extending electrical service is transferred to the seller of a lot in the form of a lower value.

4.3 Potential Impacts on Property Tax Revenue

County assessors are beginning to lower values on land and homes due to the decline in housing values across Greater Phoenix and Arizona. The main cause of the decline stems from the collapse in the housing market and the flood of distressed properties placing downward pressure on sales prices. The lack of demand for developable private land has driven land prices down steeply as well. Based on interviews and letters of submission by various county assessors, in addition to recent sales data provided to this firm, the policy changes to eliminate free electrical line extensions means that proximity to existing electrical service lines will likely be correlated with land value.



In theory, a taxing entity such as a county can set property tax rates such that they raise a desired amount for their budget regardless of the total assessed value of the county provided that:

- The county does not levy an amount greater than the maximum allowable amount for that year as dictated by state statute, and
- The sum of levied property taxes from all taxing districts cannot exceed 1% of the value of properties containing owner-occupied dwellings.

Thus, if properties in a county lose value, the taxing entity is within their rights to raise the property tax rate to maintain the budgeted level of revenue.

However, it is generally believed that this is politically risky to do so because it is perceived as a tax increase, even if the total tax liability remains unchanged. This leaves taxing districts forced to deal with lower revenues if the value of property has declined and it is difficult to raise rates to make up the difference.

4.4 Interviews Regarding Impact of APS Policy Change

Various parties were interviewed regarding the impact of the APS policy change. A summary of the interviews follows.

• Homebuilders Association of Central Arizona

Spencer Kamps of the Home Builders Association of Central Arizona (HBACA) was contacted to assess the reaction of homebuilders among the Association's members. Mr. Kamps spoke about several issues including an estimate of the cost of the new policy on a per lot basis (for production home builders), the inequities that they perceive to be occurring and the potential consequences going forward.

Anecdotally, several builders are estimating that the added cost of extending service to a new subdivision could result in increased building costs of approximately \$3,000 per lot for a typical subdivision. Builders were already responsible for the entire internal infrastructure within a subdivision, so the added cost per lot is directly tied to the new service schedule policy. It was also speculated that commercial developments would likely face much larger costs due to the electrical load that some commercial operations require. This would especially be the case for industrial manufacturing operations.

In addition, it was noted that a production builder at least has the advantage of spreading the large initial capital cost among all of the lots within their subdivision, whereas an individual on a single lot would bear the full costs of necessary infrastructure, potentially creating a prohibitive development scenario for many in such a situation.

In terms of inequities, the biggest issue that was expressed was the absence of any form of a "payback" provision when development occurs near an existing electrical line extension paid for by another party. Thus, without such a provision, the initial subdivision in a new service area bears all costs related to extending service and



subsequent adjacent owners/developers can tap into the electrical improvements at no cost.

Many builders also feel it is unfair and arbitrary to exempt development occurring within designated Indian Reservations from the line extension policy.

The added costs to builders could affect several entities based on the economic climate and the supply of available land. During a healthy housing market with strong increases in housing values, electrical infrastructure costs would likely be passed on to the purchaser of a home and there would be little notice of the increased cost. However, if vacant land that is viable for homebuilding does not have access to electrical infrastructure, homebuilding companies may be inclined to offer less for the land, particularly if nearby property is already served by electrical system improvements. Landowners may see a decline in value for their property reflecting at least a portion of the cost of the electrical infrastructure.

During an average to poor housing market, for example during the current housing market of Greater Phoenix, slow growth in the supply of new housing and an oversupply of existing housing units likely produces different results. Currently there are many housing options available to consumers and prices have declined to unprecedented levels. Homebuilders who are targeting their home pricing to the foreclosure and resale market may not be willing to pay for extraordinary infrastructure costs such as electrical line extensions. Builders would then have two options:

- Absorb the electrical line extension costs resulting in smaller profit margins, or
- Pay less for the subdivision land resulting in declining land values.

If there is a limited supply of land in a particular sub-market of Greater Phoenix, the cost of the electrical infrastructure would likely be shared between landowners and builders (through reduced land values and smaller builder profits).

Another issue that was raised was the option for builders to reduce other infrastructure costs to pay for the additional costs of electrical line extensions. This would come in the form of reducing consumer choices for services within a given subdivision. For example, a builder could forgo the installation of gas lines in the subdivision to make up for the added costs of the electrical infrastructure. Ultimately the homeowner "pays" for these fewer options by being restricted to the use of electrical appliances.

Overall, it was expressed that government-related costs have not corrected nor responded to Arizona's current real estate market conditions. While the cost of labor, materials and land have decreased due to the decline in demand, governmental costs in the form of taxes and fees have not yet declined. The decision by the Arizona Corporation Commission to increase the cost of development in the current climate is viewed as an additional cost imposed by government and appears contrary to what market conditions would dictate. Additionally, the HBACA has been informed by various parties that there is available capital for real estate investment but the deployment of that capital is awaiting the adjustment of governmental costs before any such investment occurs.



La Paz County Assessor

George Nault, an assessor for La Paz County was contacted for a reaction from a rural county that is primarily serviced by APS. In Mr. Nault's opinion, the recent devaluation of most vacant property within the county was significantly related to the elimination of the free footage allowance. He stated that it is difficult to separate the effect of the downturn in the economy from the APS policy change. However, based on interactions with landowners and realtors, the consensus was that the policy change was driving down the price of land and discouraging potential buyers from purchasing land that does not have electrical lines to the property.

4.5 Submitted Letters

Numerous letters have been submitted to legislative leaders and members of the Arizona Corporation Commission (ACC). Letters reviewed by this firm include those from homeowners, realtors, business owners, legislative leaders, and county officials. All have expressed concern in one aspect or another to the new service schedule. In addition, requests have been made to APS and the Residential Utility Consumer Office (RUCO) regarding comments on the change to the service schedule. Responses have been documented and communications have been summarized below.

Letters to the ACC

Numerous letters have been submitted to the ACC regarding the policy change of eliminating the 1,000 foot free extension of service. Homeowners and business owners have expressed frustration with the unexpected costs they have been required to bear. Some purchases and investments were made on the assumption that electrical service would be provided free to their property. Now they are forced to pay for service or forfeit their plans.

Realtors have advised that the policy change will adversely affect the residential market beyond the housing crisis that has affected the Arizona market. As noted previously, land prices appear to be declining relative to the property's distance from existing electrical lines. These realtors have also expressed frustration on behalf of individuals who purchased land and now feel that they were misled.

A letter from the Yavapai County office of the assessor has been submitted to the ACC describing the difficulty in valuing land based on the new service schedule and the expected devaluation of vacant property within their county as a result of the elimination of the free footage allowance. This is likely the case for all assessors across the State.

Additionally, letters from the La Paz County, Navajo County and Pinal County Boards of Supervisors have been submitted on behalf of themselves and their constituents. These letters describe the hardship that individuals are now facing due to the sudden increase in costs and the perceived unfairness of exempting certain groups and the lack of choice for electrical service.

The La Paz County Board of Supervisors was unanimous in their request for re-instating extension policies. They referred to the financial hardship that individuals are undergoing and



the effect that it will have on current and future growth; growth that they are dependant upon to sustain services and economic responsibilities.

Letters of Response by APS

APS was asked to respond to numerous questions posed by members of the ACC. These questions are similar to the issues addressed in this report. There are a few interesting responses worth noting for additional perspective on this issue.

APS provided a brief history of the line extension policy and outlined decisions that were made resulting the current policy. In 2007, APS proposed drastic changes to Service Schedule 3. The proposal included replacing the free footage allowance with equipment allowances and refundable extension allowances. However, the decision by the ACC was to remove all provisions for free footage, equipment allowances, feasibility studies and refunds.

APS also quantified the number of customers that have or would qualify for free extensions annually over the last four years. They ranged form a low of 419 in 2008 (an extremely low number of units were built in the broader region as well) to a high of 1,783 in 2006 (the peak year in housing construction over the last few years). These figures are utilized in the following section (Section 5.0) to estimate the total number of homes that may have qualified for free extensions among all three companies' service areas.

4.6 Summary

It is unclear the extent that an increase in the cost of energy and electrical infrastructure will impact builders' and businesses' perceptions about Arizona. It is also not clear the extent to which these perceptions will result in slower economic growth, fewer business expansions, or less homebuilding activity in the State. It appears, however, that the majority of any impact related to the change in Service Schedule 3 will fall upon the non-urbanized areas and communities of the State rather the more urbanized counties of Maricopa and Pima.

When the cost for an electrical service extension is spread across the typical single family subdivision, the impact is much less per homebuyer if costs are passed forward or buried essentially within all the other infrastructure costs of subdivision development. This is not to imply that the cost is not significant; rather the cost is smaller on a per unit basis. However, for a lot owner in a more rural setting, the cost can be significant. In fact, the cost of an electrical extension may exceed the initial purchase price of the lot. The transition period for instituting the policy change reportedly caught many lot owners and buyers by surprise. In the short term, this means lot values will possibly decline further.

A reasonable range of effects of the change to Service Schedule 3 can be estimated through use of economic modeling techniques that quantify the economic and fiscal impacts associated with gains or losses of such activity. The following section will address this issue.



5.0 Economic and Fiscal Impacts of Suppressed Growth

There is no way of knowing with complete certainty the extent to which the increased capital costs of extending power to a given site will result in fewer homes being built over the long run. Therefore, it is not possible to provide specific estimates of economic losses as a result of this new policy. On the other hand, it is possible to provide some general perspective into the possible economic losses through use of economic modeling.

For some brief background on economic modeling, the different types of economic impacts are known as direct, indirect, and induced, according to the manner in which they are generated. For instance, direct employment consists of permanent jobs held by a company or industry. Indirect employment is those jobs created by businesses that provide goods and services essential to the operation of that industry. Finally, the spending of the wages and salaries of the direct and indirect employees (and homeowners) on items such as food, housing, transportation and medical services creates induced employment in all sectors of the economy, throughout the State.

5.1 Assumptions of Analysis

For the purpose of this analysis and to illustrate the potential economic and fiscal impacts of lost residential construction, the analysis is conducted in increments of 100 single family homes with an average value of \$180,000 per unit (for a total value of homes sold annually of \$18 million). The construction cost of each 100 homes would be \$10.4 million based on a survey by the National Association of Home Builders. It was assumed that 5% of all homes would be rented. All figures are in 2009 dollars.

	Assum	ptions of A	Analysis	5		
	Units	Avg.Size per Unit	Value per SF	Value per Unit	Percent Leased	Lease per SF
Low Density Residential	100	1,800	\$100	\$180,000	5%	\$12

For perspective on this incremental impact approach, the following data was reported by APS. Annual estimates from 2005 to 2008 of homes that likely met the requirements of a 1,000 foot free (\$25,000 cap) extension are displayed below.



Number of Work Orders For Footage-Based Extensions							
Year Extensions ^{1/}							
2005	1,410						
2006 1,935							
2007 1,499							
2008	687						
1/ Extensions include half of the extensions made over 1,000 feet. Source: APS							

It is difficult to forecast over the long term the number of residential units that would normally have qualified for a free extension based on the last four years of a boom and bust housing cycle. However, extensions have apparently represented between 3.5% and 9.5% of total APS residential customer growth in the years that data was available. That equates to a four year average of 5.2% of customer growth. Residential customer growth in APS service areas averaged 3.6% from 1996 through 2008. Using that figure as a long term growth rate going forward (growth will be slower in the next few years), APS would grow by approximately 35,240 customers each year.

In addition to APS, Tucson Electric Power (TEP) and UniSource Electric (UES) will continue to gain customers. TEP has averaged 2.2% annual growth since 1996 and UES has averaged 2.1% annual growth since its acquisition in 2003. Combined, the two companies are estimated to add over 9,820 customers annually on a long term average basis.

In the long run, the three affected service areas will likely grow annually by roughly 45,000 customers. That figure may be much less over the next few years as the excess housing stock in the State is absorbed. Extrapolating the four year average of customers qualifying for free extension footage across all service areas yields an estimated 2,340 customers annually that may have qualified for free footage allowances in the past. It is possible that a portion of these customers:

- May not build at all due to higher development costs,
- May not purchase land where an electrical service extension is required,
- May delay construction until a later date,
- May negotiate a price for the property that takes into account a portion, if not all, of the cost of the electrical service extension, or
- May purchase a home where electrical service extensions are already paid for or are not as costly.

Any impact would be more noticeable in the short term as excess quantities of developable land (some already with improvements made) offer competition.



Extensions as a Percent of Customers									
MALEUCANDA CAN MIN MI A DA WARA DA CHINO MARCA D									
	T T	APS Customer							
	1	Growth	Extensions % of						
	Extensions	(Residential)	Residential Growth						
2005	1,410	40,188	3.5%						
2006	1,935	36,917	5.2%						
2007	1,499	21,801	6.9%						
2008	687	7,225	9.5%						
Total 2005-2008	5,530	106,131	5.2%						
	A Expandion Expans		TEP 4 UNS)						
_									
Annual Customer									
i	Evianciana 0/ a4		Range of						
Growth (APS,	Extensions % of	Annual	i varige or						
Growth (APS, TEP, UNS) ^{1/}	Growth ^{2/}	Annual Extensions	Extensions						
· ·	1 _J		_						
TEP, UNS) ^{1/}	Growth ^{2/}	Extensions	Extensions						
TEP, UNS) ^{1/} 45,000	Growth ^{2/} 5.2%	Extensions 2,340	Extensions 1,578 - 4,279						
TEP, UNS) ^{1/} 45,000 1/ Annual Customer Grow	Growth ^{2/} 5.2%	Extensions 2,340 the current customer be	Extensions 1,578 - 4,279 base multiplied by each						
TEP, UNS) ^{1/} 45,000	Growth ^{2/} 5.2%	Extensions 2,340 the current customer be	Extensions 1,578 - 4,279 base multiplied by each						
TEP, UNS) ^{1/} 45,000 1/ Annual Customer Grow company's long-term average.	Growth ² 5.2% th is calculated using tage growth rate. Calculated	Extensions 2,340 the current customer bulations have been rou	Extensions 1,578 - 4,279 base multiplied by each unded.						
TEP, UNS) ^{1/} 45,000 1/ Annual Customer Grow company's long-term avera 2/ Percentage of growth e	Growth ² 5.2% th is calculated using tage growth rate. Calculated to qualify for	Extensions 2,340 the current customer bulations have been roule free extensions under	Extensions 1,578 - 4,279 base multiplied by each unded. previous policies. The						
TEP, UNS) ^{1/} 45,000 1/ Annual Customer Grow company's long-term average.	Growth ² 5.2% th is calculated using tage growth rate. Calculated to qualify for	Extensions 2,340 the current customer bulations have been roule free extensions under	Extensions 1,578 - 4,279 base multiplied by each unded. previous policies. The						
TEP, UNS) ^{1/} 45,000 1/ Annual Customer Grow company's long-term avera 2/ Percentage of growth e four year average of qualify	Growth ² 5.2% th is calculated using tage growth rate. Calculated to qualify for	Extensions 2,340 the current customer bulations have been roule free extensions under	Extensions 1,578 - 4,279 base multiplied by each unded. previous policies. The						

5.2 Impact of Lost Residential Development Due to Policy Change

This section of the analysis provides an estimate of the potential economic and fiscal impact of residential construction that is lost due to the change in the electrical service extension policy.

Economic Impact of Construction

The following table provides the economic impact of construction for each 100 single family homes built (or not built) in the State of Arizona. The annual economic impact on an individual community could be significant. The economic output (or "value" added) to the community is more than just the construction outlay. Construction activity creates jobs and local spending throughout a community and creates further valuable economic benefits. These benefits take the form of additional business opportunities within a community and additional job opportunities for area residents. These economic values (also known as direct, indirect, and induced impacts) are quantitatively estimated in this report.

The \$10.4 million in direct construction costs for 100 single family homes would result in 53 direct construction jobs with \$2.8 million in annual wages. The "ripple effect" of this construction would generate an additional 59 indirect and induced jobs with \$2.7 million in wages and \$7.4 million economic activity. Overall, the annual impact of 100 single family homes generates 112 jobs in the economy, \$5.5 million in wages, and \$17.8 million in economic activity.



Although the primary impact of the residential construction would focus on the municipality in which it was located, the respective county and State of Arizona would also benefit from this development.

Economic Impact from Construction State of Arizona (2009 Dollars)

Impact	Person Years of		Economic
Туре	Employment	Wages	Output
Direct	53	\$2,809,152	\$10,444,729
Indirect	33	\$1,626,558	\$4,253,470
Induced	26	\$1,108,656	\$3,107,265
Total	112	\$5,544,365	\$17,805,464

^{1/} The total may not equal the sum of the impacts due to rounding. All dollar figures are in constant dollars. Inflation has not been included in these figures.

Source: Elliott D. Pollack & Company; IMPLAN

Fiscal Impact of Construction

The fiscal effects of construction have been divided into primary and secondary impacts, depending on their source and how the dollars flow through the economy into tax accounts. For instance, some revenues, such as construction sales taxes, are definable, straightforward calculations based on the cost of construction. These revenues are described in this study as <u>primary</u> revenues.

<u>Secondary</u> revenues, on the other hand, flow from the wages of those direct, indirect and induced employees who are supported by the project. Revenue projections are based on typical wages of the employees working in the project, their spending patterns, projections of where they might live, and other assumptions outlined earlier in this report. This spending certainly enters the economy, but it is not as defined as primary revenues.

State of Arizona Fiscal Impact of Construction

The table below provides the fiscal impact on the State of Arizona from the construction of 100 single family residential units. Based on the total sales price of the units of \$18 million, the State would collect a construction sales tax (and speculative builders tax) of \$655,200. Secondary revenues from construction employment total \$263,100 for a total fiscal impact on the State of \$918,300.



Incremental Fiscal Impact from New Construction State of Arizona (2009 Dollars)

	Primary Revenues	Secondary Revenues from Employment					
		Employees		Vehicle			
Impact	Construction	Spending	Income	License	Unemp.	HURF	Tota
Type	Sales Tax	Sales Tax	Tax	Tax	Tax	Tax	Revenue
Direct	\$655,200	\$42,551	\$52,221	\$17,194	\$9,990	\$9,200	\$786,356
Indirect	N/A	\$25,470	\$28,075	\$10,786	\$6,267	\$5,771	\$76,369
Induced	N/A	\$18,486	\$19,136	\$8,474	\$4,923	\$4,534	\$55,552
Total	\$655,200	\$86,507	\$99,431	\$36,454	\$21,181	\$19,504	\$918,277

^{1/2} The figures for the State of Arizona include revenues distributed to counties, cities, and towns. The figures are intended only as a general guideline as to how the State could be impact by the project. The above figures are based on the current economic structure and tax rates of the State of Arizona.

Source: Elliott D. Pollack & Company; IMPLAN; Arizona Department of Revenue; ATRA

County Fiscal Impact of Construction

Among Arizona counties, the average construction sales tax rate of 0.74% would generate direct revenues of \$86,000. Additional secondary employee impacts of \$58,000 are generated for each 100 single family units, assuming most of the construction employees live within that county. In total, the typical Arizona county could lose approximately \$144,000 in revenues for each 100 single family units not constructed. This figure would fluctuate depending on the actual number of construction employees residing in the county (which could be significantly less for rural counties) and the actual tax rates of each county.

Incremental Fiscal Impact from New Construction County Level (2009 Dollars)

	Primary Revenues	Secondary Revenues		
		Employees	Residents	
Impact	Construction	Spending	Property	Tota
Туре	Sales Tax	Sales Tax	Tax	Revenue
Direct	\$80,137	\$6,052	\$24,217	\$110,400
Indirect	N/A	\$3,637	\$15,192	\$18,829
Induced	N/A	\$2,659	\$11,935	\$14,594
Total	\$80,137	\$12,349	\$51,344	\$143,829

^{1/} The figures do not include revenues collected by the State and shared with counties. The figures are intended only as a general guideline as to how a county could be impacted by the project. The above figures are based on the current economic structure and average tax rates of Arizona counties.

Source: Elliott D. Pollack & Company; IMPLAN; Arizona Department of Revenue; Arizona Tax Research Association



Municipal Fiscal Impact of Construction

The following table provides the annual fiscal impact of the construction of 100 single family homes in a municipality within Arizona. The construction activity could generate \$240,900 in construction sales tax, depending on the actual tax rate of the municipality (an average of 2.06% was used). An additional \$9,000 in secondary revenues could be generated from the spending of construction employees. Again, this figure would fluctuate depending on the actual number of construction employees residing in the community. The construction sales tax rate used in the analysis is the average for suburban cities in Metro Phoenix. In some cases, the construction activity could be located outside of a city and, therefore, no municipal tax would be collected.

Total Fiscal Impact from Construction Municipal Level (2009 Dollars)

and construction of the second	100 Homes) Primary Revenues	Secondary Revenues		
	Construction Sales/	Employees	Residents	
Impact	Speculative Builder's	Spending	Property	Tota
Туре	Sales Tax	Sales Tax	Tax	Revenue
Direct	\$240,900	\$2,900	\$1,700	\$245,500
Indirect	N/A	\$1,400	\$900	\$2,300
Induced	N/A	\$1,200	\$800	\$2,000
Total ^{1/}	\$240,900	\$5,500	\$3,400	\$249,800

^{1/} The figures do not include revenues collected by the State and shared with cities and towns. The figures are intended only as a general guideline as to how an average city or town could be impacted by the project. The above figures are based on the average current economic structure and tax rates of Arizona cities and towns.

Source: Elliott D. Pollack & Company; IMPLAN; Arizona Department of Revenue; Arizona Tax Research Association

5.3 Fiscal Impact of Residents Occupying New Homes

In addition to the annual residential construction impact of 100 single family homes, tax revenues from residents of those homes would also benefit the State, county and municipality. If construction did not occur due to the electrical service extension policy, this revenue would be lost. This lost revenue can be quantified in terms of sales taxes from resident spending, property taxes on the homes they occupy and state shared revenues received based on population growth.

Unlike the impact from residential construction activity, the impact of single family dwelling residents is an ongoing, cumulative annual impact and, over time, would result in a significant impact on governmental revenues.

The following table provides an estimate of revenues for each 100 single family residences. In terms of assumptions for the calculations, spending estimates are based on the household income required to afford a \$180,000 home multiplied by the estimated taxable spending for that income



bracket as determined by the Consumer Expenditure Survey. A leakage rate of 25% is assumed for municipalities, as it is likely that a portion of the total spending of the residents is spent outside city or town limits, no matter where an employee resides. Property taxes are based on a value per home of \$180,000 and calculated based on the average of all Arizona counties and municipalities' property tax rates (\$3.2385 and \$1.2436 per \$100 of net assessed value for counties and cities, respectively).

State shared revenues include income taxes, sales taxes, vehicle license taxes and Highway User Revenue Fund taxes collected by the State and shared with cities and towns mostly based on population. On average, each city or town within Arizona receive \$300 per capita in State shared revenues while counties receive approximately \$200 per capita.

In total, the State of Arizona receives \$76,000 for every 100 households from spending in the economy. For a county, an estimated \$119,900 is generated annually for every 100 households, and each municipality receives an estimated \$134,500 for each new 100 households living in the city. These figures represent ongoing annual revenues that could be lost at each of the governmental levels if homes are not built as a result of electrical service extension policy.



Ongoing	Fiscal Impact of New Residents			
(2009 Dollars)				

Assumptions	
Number of Homes	100
Average Persons per Household	2.73
Population in 100 Single Family Units	273
Value per home	\$180,000
HH Income Estimate 1/	\$49,058
Spending Leakage Rate (Municipal Level)	25%
Average 2008 County Per Capita Revenue	\$200
Average 2008 Municipal Per Capita Revenu	\$300

Revenue per 100 Single Family Units	State	County	Municipality
Sales taxes from spending	\$76,038	\$14,429	\$30,984
Property tax	N/A	\$50,890	\$19,541
Lease tax	N/A	N/A	\$2,118
State shared revenue ^{2/}	N/A	\$54,600	\$81,900
Total annual revenues per 100 units	\$76,038	\$119,918	\$134,543

^{1/} Estimate based on dedicating 30% of income to monthly housing obligation at the assumed housing price of \$180,000

Source: U.S. Census, AZ Dept. of Revenue, Elliott D. Pollack & Co.

5.4 Summary of Impacts

In summary, there could be both economic and fiscal impacts to governmental entities if residential development was indeed stifled by the electrical service extension policy. The economic impact of the construction of 100 single family homes would generate 112 jobs, \$5.54 million in wages and \$17.81 million in economic output. In terms of potential fiscal impacts, the State of Arizona would collect over \$918,000 and the county in which homes would have located would collect approximately \$144,000 in revenues. If homes are located within a municipality, the respective city would collect an estimated \$250,000 from the construction activity. This represents economic activity and tax revenue that would be lost if 100 homes were not built.

The residents of each 100 homes would generate an additional \$76,000, \$119,900 and \$134,500 each year for the State, the appropriate county and appropriate municipality, respectively, on a



^{2/} The Arizona Department of Revenue typically recalculates state shared revenues from population growth every census year and mid-census year, effectively every 5 years. This calculation assumes the lost population would have an immediate impact, when in actuality it would be experienced in lump sum impacts as soon as the population would have been recorded.

cumulative basis. Thus, for the ongoing resident impact, the estimated fiscal impact would be replicated each year that the home is occupied. Over time, the cumulative impact becomes very significant for the State, counties, and municipalities.

Residential Impact Summary 100 Single Family Homes (2009 Dollars)			
Zesmonth: Impract of Construction (194 Single Too	ndy (Grae)		
Jobs	112		
Wages (\$ mil)	\$5.54		
Economic Output (\$ mil)	\$17.81		
Fuca Improve Consumers (10 Mgs 746).	end :		
State of Arizona	\$918,277		
County Level	\$143,829		
Municipal Level	\$249,800		
Pacal Impact of Residents (Ongoing & Choulati	ve Annually)		
State of Arizona	\$76,038		
County Level	\$119,918		
Municipal Level	\$134,543		
Source: Elliott D. Pollack & Company; IMPLAN			



6.0 Conclusion

The policy changes enacted by the ACC have generated reactions from numerous individuals and entities, both public and private. From an economic perspective, the group that will realize the largest impact of these policy changes is landowners whose properties are not currently adjacent to existing electrical lines. To some extent, residential subdivision developers and homebuilders will be affected as well, but the cost of the electrical infrastructure is spread over a larger base of residential homes. Counties and municipalities that see any potential slowdown of residential construction activity due to the electrical service extension policy will also be affected by a slower-growing property tax base. In addition, some non-urban counties of the State are suggesting that the policy could have a much broader impact by affecting land values across their jurisdiction and ultimately their property tax base.

Every owner of vacant land within the affected service areas of APS, TEP or UES, whether they own a single lot or hundreds of acres, now bears the full costs of electrical infrastructure extensions. This cost in some circumstances may be paid through lower sales prices for landowners who wish to sell property. For owners of land planning to build a home, the cost is direct, equal to the amount of the extension. For these owners, the new policy may have created a prohibitive development scenario.

Production homebuilders have the advantage of spreading the large initial capital cost of extending electrical service among the many lots within their subdivision. However, they are still subject to increased costs that were previously refunded to them based on the benefit received from new customers. In a normal market, builders will likely negotiate lower land prices taking into consideration the increased cost of electrical extensions. Landowners will likely need to absorb at least a portion of the cost of the electrical extension.

In normal years, the service areas of the three utility companies affected by the electrical extension policy will likely grow annually by roughly 45,000 customers. That figure will be less over the next few years as excess housing is absorbed. Extrapolating the reported APS four year average of customers qualifying for free extension footage across all service areas yields an estimated 2,340 customers annually that may have qualified for free footage allowances in the past. It is possible that a portion of these customers will not build due to higher development costs if they did not receive an initial discount on the price of the land. Going forward, it anticipated that market prices will account for at least a portion of the additional cost of extending electrical service in the form of lower prices. Those landowners whose lots are not served by electrical improvements are the ones who are most impacted at the current time.

While it is unknown how many homes will now not be built due to the increased cost of electrical line extensions, it has been illustrated that just building 100 homes has a significant impact on job creation, economic activity, and governmental revenues, particularly in non-urban communities where the construction of homes on large lots is more the rule than exception.



A few primary points need to be made related to the impact of the service extension policies.

- 1. The primary impact of the policy change is on the non-urban parts of the State served by APS, TEP and UES. This includes parts of Maricopa County that are located outside of the region's cities and towns. Homes in these areas are usually constructed on large lots by individual builders or homeowners. The lots often have limited infrastructure in place, relying on individual wells, unpaved roads and septic tanks for sewage disposal. In many cases, the homes planned for construction may be less expensive prefabricated or manufactured units. In this situation, a substantial added cost for electrical service may be beyond the ability of the home owner to absorb. Those persons who currently own lots in these areas are the ones who are most impacted by the electrical service extension policies. They likely are trapped with an illiquid investment that may take years to sell.
- 2. The non-urban counties of Arizona served by APS, TEP and UES may feel the direct effects of slowed residential construction activity (and commercial construction activity) as well as reduced property tax bases. A letter from the Yavapai County assessor has been received concerning the effect on appraisals, property values and ultimately on the entire vacant land tax base. While analysis of the potential impact of the service extension policy on a jurisdiction's tax base are beyond the scope of this study, counties that have a predominance of large lot subdivisions and few, if any, production homebuilders, could feel a loss of tax base in addition to the decline in property values due to the current recession.
- 3. In economics, there is a theory called "substitution". Very simply, the theory is that as prices rise for a particular good, consumers will substitute away from higher price goods and services to less costly alternatives. This theory will likely come into play in evaluating the impact of the service extension policy on the choices made by potential land buyers and home buyers. For instance, if a prospective buyer of a vacant lot understands that the ultimate cost of home includes the price of the land and the electrical service extension, he may choose to:
 - Purchase the vacant lot for its attributes,
 - Choose not to purchase the lot due to the expense, but purchase a resale home where electrical service is already provided;
 - Purchase a vacant lot where the electrical service is nearby;
 - Not purchase a lot in the area, but move to a lot or home where the cost of
 electrical service is not so burdensome (such as a traditional tract subdivision
 home).

There certainly are other substitutions or alternatives for a buyer to consider given their individual resources and preferences.

This is the reason why it is virtually impossible to estimate the full impact of the new service extension policy. Many prospective buyers may actually purchase an alternative home or lot, but not in a location where electric service is a major cost. Counties in Arizona may still see some residential construction activity, but it may be in a different



form or location if there are adequate alternatives to substitute for the lots burdened by electrical service extension costs.

To summarize, the primary impacts of the new service extension policies will fall on two entities:

- Non-urban counties that have a predominance of large lot subdivisions and few, if any, alternative residential areas that will substitute for the expense of electrical service extensions. La Paz, Coconino, Navajo and Yavapai counties may fall into this category since there are few production builders in the area. As a result, the counties could feel a loss of tax base in addition to the decline in property values due to the current recession.
- Persons who currently own lots in areas not well served by electrical utilities are likely trapped with their investment or stand to absorb a substantial loss if they sell under the current service extension policies.

More than anything, the elimination of the no-cost extension and other policies that helped to subsidize growth by these electric utility providers is an issue of *fairness*. The policy will mainly affect a select set of landowners, primarily in rural areas of the State.



Appendix A – APS Extension Estimates





A subsidiary of Pinnacle West Capital Corporation

Name Vicki Vance

Title CSR

Department Buckeye Construction Fax: 623-932-6633

Phone: 623-932-6671 Mobile: 602-448-6821

Email Address vicki.vance@aps.com Physical Address 615 N 4th St City, State, Zip Buckeye, AZ 85326

November 18, 2008

Re: Lot 504-32-036B

Dear John,

This letter is in response to fax you sent me on November 13, 2008. The following price includes all labor and material for one pole, transformer, primary wire, an estimated 200' of service line and a meter set. Note that this quote is rounded to the nearest number and the final price may vary slightly. The estimated cost is \$10,800.00

Any questions please feel free to give me a call at 623-932-6671

Sincerely:

Vicki Vance





A subsidiary of Pinnacle West Capital Corporation

Name Vicki Vance Title CSR

Department Buckeye Construction Fax: 623-932-6633

Phone: 623-932-6671 Mobile: 602-448-6821

Email Address vicki.vance@aps.com Physical Address 615 N 4th St City, State, Zip Buckeye, AZ 85326

November 18, 2008

Re: Lot 506-40-168B

Dear John.

This letter is in response to fax you sent me on November 13, 2008. The following price includes all labor and material for a transformer, secondary line to a junction box, the junction box, service lines and a meter sets. Note that this quote is rounded to the nearest number and the final price may vary slightly. The estimated cost is \$7800.00

Any questions please feel free to give me a call at 623-932-6671

Sincerely:

Vicki Vance





subsidiary of Pinnacle West Capital Corporation

Name Vicki Vance Title CSR

Buckeye Construction Department

Phone: 623-932-6671 Mobile: 602-448-6821 Fax: 623-932-6633

Email Address vicki.vance@aps.com Physical Address 615 N 4th St City, State, Zip Buckeye, AZ 85326

November 12, 2008

John Wylie

Re: Power to Lots: 506-44-098S

Dear John.

This letter is in response to your conversation with George Quinones on November 12, 2008. The following price includes all labor and material, including transformers, for bringing power up to the lot lines. This price does not include any service runs or metering. Note that this quote is rounded to the nearest number and the final price may vary slightly.

Lot 506-44-098S - Three Pole Extension with OH Transformer = \$21,200

Any questions please feel free to give me a call at 623-932-6671

Sincerely:

Vicki Vance





A ministrary of Pinnack West Caretal Corporation

Name Vicki Vance
Trile CSR
Department Buckeye Construction

Phone: 623-932-6671 Mobile: 602-448-6821 Fax: 623-932-6633

Email Address, vickt.vance@aps.com Physical Address 615 N 47 Street City, State, Zip, Buckeye, AZ 85328

March 11, 2009

John Wytlie MGW, LLC 7835 W Camino Del Oro Peorla, AZ 85383

Re:

Conceptual Cost Review for Lot 504-34-001D

Dear John,

Thank you for your interest in locating a new project within the APS service territory. After a conceptual review of your project, based on the information you provided, we estimate the cost for providing electric service to be approximately \$ 25,400.00. This is for a 4 pole extension coming off the 351^{at} Ave to the Southeast corner of the lot. This cost includes all APS labor and material needed to get power to the customer. This estimate does not include customer provided trench and conduit costs.

The cost provided is for planning purposes only and is subject to change without notice. Additional costs may apply for street lighting. In order to proceed with firm pricing and a detailed electrical design, a study and design payment will be required.

APS will extend service in accordance with the <u>Conditions Governing Extensions of Electric Distribution Lines and Services</u>, Schedule # 3 and the <u>Terms and Conditions for the Sale of Electric Service</u>, Schedule # 1, on file with the Arizona Corporation Commission.

I appreciate the opportunity to work with you and look forward to the successful completion of this project. If you have any questions, please call me at 623-932-6671.

Sincerely,

Vicki Vance CSR Buckeye Construction



Testimony of Bobby Miller In Opposition of Settlement Agreement Arizona Public Service Company Docket No. E-01345A-08-0172

- Q Please state your name, address, and employer.
- A Bobby Miller, 22422 N. 80th Lane, Peoria, AZ 85383 WEST USA Realty for 20 years
- Q Please describe the nature of your responsibilities there.
- A I have been an independent contractor specializing in land sales brokerage.
- Q Please state the number of years you have been selling land.
- A I began selling land in 1977, 32 years ago with Unique Real Estate and have exclusively made my living selling land ever since.
- Q Could you please give a general summary of the volume of land you have sold?
- A I have sold over 1000 individual transactions between buyers and sellers in arm's-length transactions with a dollar volume well over 200 Million dollars in closed transactions.
- Q Would you say you work more with individuals or corporations?
- A My first love is working with individuals but I have represented business entities, developers, and some of the largest corporations in the world during my tenure.
- Q Have you any experience in selling rural properties?
- A I have a great deal of experience in representing individuals seeking the rural lifestyle for the benefits it offers primarily peace & quiet, lack of HOA governance, reduced prices, etc.
- Q Could you describe the value of the 1000 ft free policy over the years?
- A This policy had been the backbone of rural development. It has afforded hundreds of thousands of property owners the opportunity to improve and occupy otherwise unimproved properties. It would be virtually impossible to quantify the impact this policy has had in the development of much of rural Arizona today. It made most rural development possible where it otherwise would financially be beyond the reach of 99% of today's property owners.
- Q Could you describe the effect removal of this policy has had?
- A Rural land sales have all but come to a complete stand-still since this policy change has been put into effect. It's sad to say but many of the sales that have taken place since the policy change have happened without the knowledge of the purchasers. Lives have been devastated as a result of so very many properties that have been purchased with the

dream of getting away to the rural settings only to find that dream has now been put so far out of reach due to the cost of power extension. Not only that, but properties previously well within the immediate reach of power due to neighboring properties' improvements now find the expense of simply hooking up to the existing power supplies require such an expense that it completely eliminates any possibility of improving the properties for occupancy. This policy change has enormous – far reaching implications as well to future development and growth of our communities and beyond.

- Q Could you see an adverse effect down the road due to the removal of this 1000' free?
- A Absolutely! There are literally hundreds of thousands of property owners directly affected by this policy change in an extremely negative way. In too many cases this now doubles the cost of development, or even worse in some instances.
- Q Do you believe it will have an effect to rural property owners exclusively?
- A Not at all! Over the years, developers have customarily gravitated to areas of town where the rural development was active. Case-in-point, Anthem is one of the most prestigious development communities in our State and the Del Webb company specifically chose to launch this great community development as a direct result of the success of both the Desert Hills rural area and the rural community of New River. It's these rural communities that many times paved the way for the large developer. Vistancia, Tramonto, Verrado, Troon, and a myriad of other extremely desirable/successful developments came on the heels of the neighboring rural communities success. Without this rural development keeping an active pace, we could see the devastation of our current growth and planning systems. It's what has kept Arizona such an attractive landing spot for a migrating people.
- Q Will there be collateral effects due to this policy change?
- A Absolutely! Right within the APS company, their own technicians that stayed quite busy installing these power extensions in times past are certain to see a continued reduction in work force. The entire construction industry will suffer due to the lack of development. The trickle-down effect has already negatively impacted the real estate industry, mortgage and banking industries, appraisers, etc. on down to the very municipalities and government entities that received revenues from such. The effects of this policy will even affect our own property taxes in the long run.
- Q How far reaching could this effect go?
- A The municipal and State governments will be so impacted that major changes will be required to feed their machines (so to speak) where the ongoing development used to pay it's own way at a very handsome pace.

Testimony of Bobby Miller In Opposition of Settlement Agreement Arizona Public Service Company Docket No. E-01345A-08-0172

- Q Do you feel this policy has had a negative effect on the value of State Trust Land as well?
- A bsolutely! When property is appraised, it will be impossible to ignore the negative affect this policy has had on all property private and pubic lands. State trust lands have provided a substantial amount of funding to our State's economy and that value is now diminished greatly. Without this income, the State will have to increase taxation to compensate as I seriously doubt they intend to dramatically reduce the size of the government itself. We, the existing homeowners will have to pick up the slack for the loss of revenue and, believe you me, they will lose millions and millions of dollars of revenue from the dramatic land value reduction this policy had created. I know of few of my past customers who are not prepared to fight for a giant reduction in assessed value this coming year when the County Assessor sends out the new valuations. These land owners are clearly aware of the negative impact not having affordable power has had on their land and they intend to step up in a very large way to demonstrate it with this upcoming assessment.
- Q Do you see any solutions to reverse the negative effects of this policy change?
- A Without the complete reinstatement of this 1000' foot free policy, I see nothing.
- Q In your professional opinion, what would you like to see?
- A Without hesitation, I see the only possible solution being the complete reinstatement of this policy as it once stood. The cost, when averaged across the entire spectrum of APS customers, would be minimal in contrast to the increased taxation they would experience. Add the loss of revenue to the State, County and municipalities as well as the economic impact this is having on those affected by the lack of development, all the way from upper-management professionals on down to day laborers and everything in between which represents much of Arizona's vital economy and the solution is crystal clear. I respectfully submit the only possible answer is the complete reinstatement of this 1000' free policy as it once was so our entire State can benefit.

Direct Testimony of Todd M. Wyllie on behalf of Barbara Wyllie-Pecora Docket No. E-01345A-08-0172

- Q. PLEASE STATE YOUR NAME AND BUSINESS.
- A. Todd M. Wyllie, real estate investor, holder of real estate notes
- Q. WHY SHOULD THE ACC REINSTATE A FREE FOOTAGE ALLOWANCE FOR RESIDENTIAL POWER EXTENSIONS TO APS CUSTOMERS?
- A. Arizona's economy has always been greatly affected by its ability to grow. With the economy as bad as it is the loss of the free footage allowances on power extensions (version 8 of schedule 3 had the first 1,000ft of an extension for free when a customer built a home) came at a very bad time. When a person purchases a property for \$30,000 and power was to come free when he built his permanent residence, and under the new policy the power alone is going to cost close to what he paid for the land, he is going to let the property go back to the note holder or the bank. I know of buyers who have given their property back to the lien holders due to the expense of extending power to their property. M & I Bank has especially suffered. The small builder and the owner builder are what we need to get the economy jump started. Bring back the first 1,000ft free extension and let's maintain what's left of Arizona's property values, and keep Arizona's economy going.

It isn't that APS has to run power to all properties in Arizona. It's just that in the event that a land owner is able to build a permanent residence power is available.

- Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- A. Yes.

Testimony of Chad C. Fisher
In Opposition of Settlement Agreement
Arizona Public Service Company Docket No. E-01345A-08-0172

- Q. PLEASE STATE YOUR NAME AND BUSINESS, AND BACKGROUND
- A. Chad C. Fisher, real estate agent in Arizona, land owner. Since 2004 I have worked for a family-owned real estate investment business the deals exclusively in the purchase and sale of vacant land. I have witnessed first-hand the impact of the latest residential power extension policy on the rural areas of Maricopa County.
- Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?
- A. My testimony opposes the Settlement Agreement filed on June 12, 2009 and I recommend the Commission include changes to service schedule 3. I will be discussing service schedule 3 specifically in my testimony.
- Q. PLEASE DISCUSS THE CHANGES YOU WOULD LIKE TO SEE MADE TO SERVICE SCHEDULE 3, AND ANY OPPOSITION YOU HAVE TO THE PROPOSED SETTLEMENT AGREEMENT.
- A. I am opposed to any decision that addresses the policy of line extensions to continue on to a generic docket for the 2011 APS rate case. We have support of many county agencies and professionals that discuss the negative impact of the increased hook-up fees have had on individuals and the economy that require action now. The issues (I refer to the packet submitted by Arizonans for Fair Power policy submitted to the docket on February 2nd, 2009, on the behalf of Barbara Wyllie-Pecora) facing many customers, especially in rural areas will not be alleviated in two years. I also refer to the economic impact study completed by Elliott D. Pollack & Company (submitted on behalf of Barbara Wyllie-Pecora with her direct testimony filing, July 22, 2009)as part of as evidence for the urgency to make changes to service schedule 3 on the current APS rate case.

I support a free footage allowance of 1,000ft with a \$25,000 cap, which is the same line extension policy that was in place prior to July 2007. It is my understanding the any changes to service schedule 3 must remain revenue neutral. The testimony of David Rumolo states the estimated impact of returning to the prior service agreement of 1,000 ft free (if under \$25,000) to be \$5,960,000 in 2010 and increased to \$10,000,000 in 2012. Also in his testimony he stated that in order to remain revenue neutral, APS estimates that each \$5,000,000 of reduced schedule 3 revenues would require an additional rate increase of roughly \$.20 per month. I would gladly pay \$.20 to \$.50 per month so customers, such as Debora Morrow's father, can extend power to their property. His estimate was, I believe, over \$4,000. So he is faced with a cost he cannot afford. It is a situation many customers of APS face because they cannot get financing due to their poor socioeconomic status and/or the current credit crisis this country is in. To further aggravate their situation, and due to the monopolistic nature of state utilities, the customer cannot cost compare with other utility providers. So the cost cannot be paid and cannot be financed. This situation is the alternative to APS customers facing a rate increase of, at most, \$.50.

Testimony of Chad C. Fisher
In Opposition of Settlement Agreement
Arizona Public Service Company Docket No. E-01345A-08-0172

I propose 4 options to Service Schedule 3. I do not know the estimated impact to the settlement revenue levels of schedule 3. These options are for residential, non-subdivision extensions only.

Option 1

Reinstate the 1000 ft free policy from version 8 of service schedule 3 that existed prior to July, 2007.

Option 2

Similar to APS Scenario 3 (from Attachment DJR-2-S of David J. Rumolo's direct testimony in support of the settlement agreement) that provides a free footage distance with a cap. Additional charges are assessed only to the distance over the free footage amount of the amount above the cap. With this option, the customer also pays a \$1,000 impact fee regardless of extension distance or construction cost.

First 1000 ft. free (with \$25,000 cost cap). Customer pays \$1000 impact fee.

First 750 ft. free (with \$25,000 cost cap). Customer pays \$1,000 impact fee.

Option 3

Regardless of distance, new customers receive a \$25,000 credit. Customer pays \$1,000 impact fee and pays balance of charges over \$25,000.

<u>All Options</u> will have a customer refund. When additional customers connect within 300 ft. of a customer funded extension, the initial customer will receive a "Refund Certificate" that can be presented to Company for 100% refund within 5 years of the date of initial customer funded construction.

- Q. THE NATIVE AMERICAN RESERVATIONS IN APS SERVICE AREAS ARE EXEMPT FROM THE CURRENT SERVICE SCHEDULE 3 POLICY AND STILL RECEIVE FREE FOOTAGE ALLOWANCES. HOW DO YOU FEEL THIS APPLIES TO REINSTATING FREE FOOTAGE TO APS SERVICE AREAS THAT ARE NOT IN NATIVE AMERICAN RESERVATIONS?
- A. The Navajo Nation, in 1999, had 40.1% of families in poverty status, and 42.9% of individuals. (Source: Census 2000, taken from www.navajobusiness.com). There is obvious socioeconomic need for the exemption. Nearly half of the Navajo Nation's families live in poverty, and they cannot be expected to get financing for power extensions, let alone pay in entirety, the cost of line extensions.

According to the 2000 census, Apache County had the highest total percent of the population living below property at 37.8%. They were followed by Navajo County (29.5%), Santa Cruz County has the third at 24.5%, Graham County (23%), La Paz County (19.6%), Yuma County

Testimony of Chad C. Fisher In Opposition of Settlement Agreement Arizona Public Service Company Docket No. E-01345A-08-0172

(19.2%) and Coconino County (18.2%). The poverty rate in the State of Arizona in 2000 was 13.9% (extracted from www.ecanned.com). Most of the counties in Arizona have a greater poverty rate than the state average, why should they not be exempted as well? Surely the same reasoning could apply to excluding other counties that may not be as poor as the Native American Reservations. Where should the ACC draw the line as to who can afford, and who cannot afford power to their homes? I urge the ACC to reexamine and reinstate the version of service schedule 3 that existed prior to July 2007.

- Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- A. Yes, and I thank the Arizona Corporation Commission for considering my testimony.

Testimony of Joel N. Lawson Jr.
In Opposition of Settlement Agreement
Arizona Public Service Company Docket No. E-01345A-08-0172

- Q. PLEASE STATE YOUR NAME, POSITION AND BUSINESS ADDRESS.
- A. My name is Joel N. Lawson Jr. I am the Principal Owner of Integrity Realty & Assoc, L.L.C. Our Offices are located at 8511 Concho Highway & 110 North Main St. Snowflake, Arizona, 85937
- Q. PLEASE SUMMARIZE YOUR PROFESSIONAL BACKGROUND AND EXPERIENCE?
- A. I am the principal owner and designated broker of Integrity Realty & Assoc, L.L.C, I have served several years on the board of directors of the White Mountain Association of Realtors and currently serve as President Elect. I have completed a course in appraisals with the Appraisal Institute at Arizona State University. I have served several years on the Navajo County Planning & Zoning Commission and am currently the Vice Chairman for the Commission. I have sold or been the broker supervising over 1000 escrows in rural Arizona.

Integrity Realty & Assoc, L.L.C. has vast experience in working with power utility Companies in the extension of power to properties in rural areas. We often sell property that is from a couple of feet to a several miles from power.

- Q. WHAT INTEREST DOES INTEGRITY REALTY & ASSOC. LLC & JOEL LAWSON HAVE IN THIS DOCKET?
- A. We are often asked what buyers can expect, concerning the cost of extending power for domestic use, or if they can realistically expect to obtain grid power at a reasonable or practical price. Instead of answering directly we refer them to the utility company (APS), where the have been told recently that they must pay \$500.00 non-refundable in order to even be given an answer. As a company we have seen many property owners have their property devalued due to the current policy that, APS the Corporation Commission and other utility companies have adopted eliminating the 1000' free power extension. What use to be a part of customer service at no charge, can now cost \$15,000 to \$20,000.

This means that large groups of property owners who previously bought property believing that they could extend power at little or no cost, now have property they can not afford to build on, due to the cost of power.

As a citizen of our state I believe this policy will stop development especially for the individual and add \$15,000 to \$20,000 to the price of any home built by a developer. Although the developer will be less impacted because they can spread the cost a little and will just pass the cost on to the buyers of their product. Devalued land means lower taxes as prices drop or value disappears altogether.. Is our state prepared to have property values drop drastically in all rural areas of the State and suffer the reduction in revenue it will surely create.

Testimony of Joel N. Lawson Jr.
In Opposition of Settlement Agreement
Arizona Public Service Company Docket No. E-01345A-08-0172

This disproportionately affects those in rural areas. Those in rural areas do not have the developer interest in their areas that large cities do. This also greatly affects those who might have property that they had planned to provide to their children for homes. This property will no longer be of value to their children due to the cost of extending power even a short distance.

Although I am sure in the hearing where APS made its case for doing away with this free power extension they claimed it would help them avoid rate increases. Is it not true that from that time, they have already been back 3 times for higher rates so It appears it did not avoid rate increases.

- Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- A. YES.

Testimony of Gary Stultz
In Opposition of Settlement Agreement
Arizona Public Service Company Docket No. E-01345A-08-0172

- Q. PLEASE STATE YOUR NAME AND BUSINESS.
- A. Gary Stultz. I am land Investor/land owner and have been involved one way or another in real estate investment my whole life.
- Q. ARE YOU FAMILIAR WITH THE CHANGES TO THE APS EXTENSION POLICY AND HOW/WHEN DID YOU LEARN ABOUT IT?
- A. Yes, I did not hear anything about these changes until after they had already taken effect. I would have thought that an issue of this magnitude would have been made a little more public prior to the change. I would have liked to have the opportunity to express my opinion in some sort of public hearing.
- Q. HOW DID THESE CHANGES AFFECT YOU AND YOUR BUSINESS?
- A. The value of raw land is based mostly on its ability to support a home or business. Without electrical service we jokingly refer to it as a "camping spot." As you can imagine, it doesn't have much value. Additionally, the changes load the market with uncertainty. In the past, buyers were able to purchase property with confidence of extending power to the property at some later date. The new policy leaves the potential cost of these extensions a mystery to the land owner. He has no way of knowing what the cost will be and cannot plan ahead and arrive at a fair price for the land without this information. Ultimately, the potential buyers have chosen not to buy and build.
- Q. IN YOUR OPINION, HOW DO THESE CHANGES AFFECT THE VALUE OF THE PROPERTY YOU DEAL WITH?
- A. Economics can often be very simple. If I have two identical properties for sale (one with power to the property and one without) the value of the second property is lessoned directly by the amount of the power extension to the property. I have seen this scenario play out with real buyers searching for property to build homes. Almost all potential buyers intending to build a home have a budget for the project. The cost of the extension most often effectively kills the transaction. Since the current policy started I have lost most of my sales due to the added burden of this policy.
- Q. HOW DO YOU FEEL THIS WILL AFFECT GROWTH IN ARIZONA?
- A. From my experience, I see this as an absolute road block to growth.
- Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- A. Yes.

Testimony of Gary T. Nelson In Opposition of Settlement Agreement Arizona Public Service Company Docket No. E-01345A-08-0172

- Q. PLEASE STATE YOUR NAME, POSITION, AND BUSINESS BACKGROUND.
- A. Gary T. Nelson. I am an Associate Broker with Realty Executives of Flagstaff. My office is located at 15 E. Cherry Avenue, Suite 101, Flagstaff, AZ 86001. Additionally, I am a Regional Vice-President of The Arizona Association of Realtors.
- Q. PLEASE SUMMARIZE YOUR EDUCATION AND PROFESSIONAL EXPERIENCE.
- A. I attended Northern Arizona University from 1985 through 1989 in Civil and Mechanical Engineering. I have been a licensed real estate agent since November of 1994. I obtained my real estate Broker's license in 1998.

I have served as President of the Northern Arizona Association of Realtors in 2001. I have been a member of the Board of Directors the Arizona Association of Realtors from 2002 to present. Additionally, I served on the Board of Directors of the National Association of Realtors from 2002 through 2008.

- Q. WHAT IS YOUR INTEREST IN THIS DOCKET?
- A. As a real estate broker serving areas of rural Arizona, I have experience in representing clients in the purchase and sale of rural property. Vast areas of Arizona are not serviced by utilities, of which the most important is electricity. With electric service to a parcel or area, most common living attributes are obtainable. Lighting, heat, cooking and internet access are only a few of these. Without electricity, most of these common living necessities are either difficult or impossible to obtain.

Northern Arizona has a far greater challenge than other areas of the state for obtaining electric service. With only 17% of available land being privately owned, vast areas are either federal or state lands and are not served by utility companies. Electric service just is not available.

However, many areas do have service readily available and nearby. Connecting to that service is costly and greatly impacts citizens' abilities to obtain service, if at all. Huge tracts of Northern Arizona are dedicated as Reservation lands. The effect of not providing utilities to is readily noticeable. Without power, families have no lighting, heating from potentially dangerous sources, no internet connection, much less a lack of conveniences that most of us take for granted.

The move to eliminate no-cost electrical service extensions to residential lots and subdivisions will be astronomical. By bearing the cost of installing service to a parcel where service is nearby, few citizens will be able to obtain that service. Many see the elimination of service as an attempt to limit growth and "sprawl" in rural areas. However, these parcels are and will

Testimony of Gary T. Nelson In Opposition of Settlement Agreement Arizona Public Service Company Docket No. E-01345A-08-0172

continue to be in private hands. They will be inhabited. But basic services will not be available. The owners or tenants of these properties will then live without many necessities, many living in squalor.

Arizona is and will continue to be a rural state. We are still "catching up" with the idea that utilities are a basic right for citizens and a service that government provides to its citizens and "catching up" with actually providing those services to the rural citizenry. To remove the ability of many of its citizens to obtain basic services challenges the duty of that government to its citizens. As a Commission, your duties are to the citizens of the State of Arizona. Providing basic living necessities is one of society's biggest challenges. In a rural state such as Arizona, the challenge is bigger and it is imperative.

I ask that the move to eliminate no-cost electrical service extensions to residential lots and subdivisions be denied. As a rural state, Arizona will be abandoning a basic service to its citizens and I ask that you, as a Commission continue to provide a 1000 utility extension onto private property.

- Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- A. Yes.

Direct Testimony of Joyce Murray on behalf of Barbara Wyllie-Pecora Docket No. E-01345A-08-0172

- Q. PLEASE STATE YOUR NAME, POSITION AND BUSINESS ADDRESS.
- A. Joyce Murray, REALTOR®, RE/MAX Assured, 111 E. Monroe Ave., Suite 101, Buckeye, Arizona, 85326
- Q. WHAT IS YOUR BACKGROUND AND INTEREST IN THE PROPOSED APS SETTLEMENT?
- A. I am a college graduate from Moorpark College, Moorpark, California. I received my Associate fo Arts Degree in 1974. As a small independent business owner since 1975, I feel that what happens around us in our current environment to make our business survive is important! Since 1999, I chose to do land sales as a REALTOR®, a profession that I thoroughly enjoy. The current APS schedule 3 negatively impacts my business.
- Q. WHY DO YOU FEEL THE ACC SHOULD REINSTATE A FREE FOOTAGE ALLOWANCE ON RESIDENTIAL POWER EXTENSIONS TO APS CUSTOMERS?
- A. Part of the mechanics to selling land is power and water availability. Power being the main source of making a sale beneficial to a buyer. One great aspect is the fact that a buyer/end user would have the availability of power to help make their dream come true; to create an environment on a piece of land that they fell in love with. That of course was the case, when we as land salesmen could offer the buyer the 1,000 feet free policy that APS was offering to help cut the costs of developing. Now with the change in APS policy, these buyers are faced with more expense, an additional \$25,000.00 plus in costs. This new policy has affected our industry with tremendous negative impact. The agent, the buyer, the end user now does not have a clear and precise cost in order to proceed with development. Because of the lack of information and exact costs, our industry is suffering and well as our means of existence. Don't they understand why we are faced with this change? Basically APS has pulled the rug out from underneath our livelihood as REALTORS®. Why? This does not make any sense! Also, APS virtually cut-off a main source of income for the county of Maricopa as well as all counties in the State of Arizona. What about the values of State Trust Land?

Please explain to me the reasoning behind APS's decision to do this.

- Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- A. Yes.

Testimony of Ian Campbell
In Opposition of Settlement Agreement
Arizona Public Service Company Docket No. E-01345A-08-0172

- Q. PLEASE STATE YOUR NAME AND BUSINESS, AND INTEREST IN THIS DOCKET.
- A. My name is lan Campbell and I am a Real Estate Agent that specializes in vacant residential land. The majority of the properties I represent are in the West valley. I am a native of Phoenix and have experienced the incredible urban sprawl first hand. Most of the growth was made possible by flexible and realistic utility policies that allowed for and encouraged utility movement. The new regulations that Arizona Public Service (APS) has imposed on power extensions is causing anti-growth and is having a huge impact on property values that do not have power to the property. As a result, the land market has been adversely affected and this has been unfair to the land owners.
- Q. HOW HAS THE POWER POLICY CHANGE AFFECTED YOUR BUSINESS?
- A. This power policy change has had a huge impact on my normal business practices. Most of my clients that are wishing to move to the rural areas are doing so to escape the city living problems and live more affordability. Many of them choose the rural living because it affords them a better quality of life and fits into their budgets. This policy change has made the dream land owners have of building a home nothing more than a dream. Most cannot afford the extra cost associated with bringing electrical service to their property.
- Q. HOW HAS THE POWER POLICY CHANGE AFFECTED YOUR CLIENTS?
- A. I have had numerous clients that have purchased property with intentions of constructing their dream home in the future. They have purchased specific properties with the understanding that APS would extend power to their properties up to 1000 feet without a cost. Today with these policy changes, these same power extensions are going to cost thousands of dollars and most likely will prevent their dream homes from becoming a reality. I do not see how the Arizona Corporation Commission feels that this new policy is in the best interest of the general public.
- Q. HOW HAS THE POWER POLICY CHANGE AFFECTED YOU PERSONALLY?
- A. I have personally purchased vacant land for investment purposes. My goal has been to split the properties down into smaller parcels to make them more affordable for the end user. This power policy change has affected the value of my investments greatly. As an example: One of my properties has a power pole located in the Southwest corner of the property. With the old policy I could have the power transformed down and brought onto the property at a reasonable cost. Today the cost thru APS is \$7,800. This has a very negative impact on the value of my property and all other properties located within the APS service areas.

Testimony of Ian Campbell In Opposition of Settlement Agreement Arizona Public Service Company Docket No. E-01345A-08-0172

These new changes in the policy have dramatically affected the value of all properties with or without power to the property line. In effect, these new policies will prevent the future movement of power lines and make the majority of rural land almost worthless. This drop in value will lower the tax base and have a tremendous effect on the Arizona economy. I do not feel that this policy is in the best interest of the public or anybody whom has an interest in real estate. Please reconsider these policy changes and be aware of the long term effect of not changing the policy.

- Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- A. Yes.

Testimony of Debra Morrow In Opposition of Settlement Agreement Arizona Public Service Company Docket No. E-01345A-08-0172

- Q. PLEASE STATE YOUR NAME, POSITION AND ADDRESS.
- A. Debra Morrow. I work for Pima County as an Animal Care Officer in Ajo, AZ. My address is 2150 N Rosser Rd. Ajo, AZ.
- Q. WHAT YOUR PROFESSIONAL BACKGROUND?
- A. I have been an Animal Care Officer for over 20 years. I am currently the Vice-President of the Western Pima County Community Council. My personal time is spent on Community Service promoting Humane Animal Care and Pets for Seniors, establishing a Community Recycling program and a non-profit Animal Rescue organization.
- Q. HOW DOES THE EXISTING APS EXTENSION POLICY AFFECT YOU?
- A. For the past 8 yrs I have been planning and saving slowly to put a mobile home for my elderly parent on the far side of my residential property in Ajo. I purchased a used home and located it on my land near the road but farthest from my personal residence. I contacted APS 5 yrs ago about hooking up an additional service to the home and was then told I needed to install a Septic system prior to electrical hook up. It took me another 5 years to save the money for a septic system. I installed the septic this past summer, Aug 2008, and re-contacted APS about installing service. I was told that I would now have to pay approximately \$7000 for power to be brought a mere 70 feet to the edge of my property plus I will also bear the cost of bringing the line to the house another 60 feet. It will take me 5+ yrs to save that money on my salary.

My father is an 83 yr old WWII veteran who lives on his Social Security Income of \$1100/mo. He lost his wife of 40 yrs last July and wants to live near his only daughter. The cost that APS is imposing on us is exorbitant. I have had to rethink my options due to the cost of electrical hook-up. It will be less expensive to add a room onto my existing home that it will be to get electric service.

I only hope that I can acquire service before my father is unable to live independently.

- Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- A. YES.

Testimony of John Diaz In Opposition of Settlement Agreement Arizona Public Service Company Docket No. E-01345A-08-0172

- Q. PLEASE STATE YOUR NAME AND BUSINESS, AND BACKGROUND
- A. John Diaz, I was born and raised in Los Angeles, CA. I owned a sign business from 1998-2003. In 2003 I became a Real Estate Sales Agent until 2008.
- Q. WHAT IS YOUR EXPERIENCE WITH SERVICE SCHEDULE 3?
- A. I started selling homes and land in Phoenix, and the west valley. I soon noticed that in the Hispanic market there were few Real Estate agents that sold land. I began to research land and what it would take for people to realize their dreams of owning or building their own home in the rural areas of Maricopa county. At the time APS had a no cost power extension with a \$25,000 cap.

This was the most important thing that these clients wanted as part of the purchase of their land for the future home. I would give these clients documentation from APS about the 1000' extension and guidelines.

On several occasions I would get phone calls from clients who had purchased land from me to help them with paperwork on getting power to their land, since they had already began with construction of their home and had challenges with the English language. Although this was no longer my responsibility, I would take the time to help them out.

On one of my trips to the APS office in Buckeye, they informed me and my client that by the time the client was ready for power (4 weeks) they no longer would honor the 1000' extension for their clients. I was devastated. I then had to turn around and inform my client of this. My client started crying right there on the spot since they were almost ready to move in and only had enough money to cover the hook-up of power, and moving expenses. The only thing that I could do at the moment for my client was to tell her that I would help her out somehow.

Walking out of the APS office my client, Iris, said to me "Why are they doing this to me, they are going to make money from all the power I pay them, and other people from that same extension!" I simply looked down and shook my head.

I immediately thought of all of my clients that had purchased land to build a home within 1 or 2 years of buying. Then I thought of all of the people in the state that would be devastated by this.

That same day I called all the real estate agents that I knew to tell them about this. NO ONE knew about the extension cancellation that APS was about to do.

I made all the phone calls I could possibly do to APS to stop this, or at least for this client, but no one would help.

The only thing I could do was offer a generator for Iris since there was no other option for them. I bought a used generator for them (\$3,500) from my own money. I was asked by my friends

"why are you doing this for them, it's not your fault?" I told my friends "Kids don't care who's fault it is, they just don't want to be hot in the summer." I personally delivered the generator to them. As months went by, I could not sleep thinking of what they are going through, I visited them to see how things are going, and the generator had broken down. They had it fixed a couple of days later. I asked them how much is fuel costing? They said \$30 a day, depending on the cost of gas. It made me sick to my stomach. These are people that barely make ends meet, and to have to pay this was crazy. The only consolation that I had at that time was to see their 3 kids playing in the house in front of the cooler. I told Iris that I would help pay for gas as long as I could if things got tougher for them.

A couple of months went by and gas prices increased to \$4.50 a gallon. I got a call from Iris. My sales had plummeted since people were not interested in buying land anymore since they could not get power. I still had my promise to Iris, so I asked her if \$300 a month would help. I told her I didn't know for how long I could help her. I was able to do this for about 6 months, until I could no longer afford to be in the real estate business anymore.

Amount Iris paid for land

\$30,000

APS cost originally:

\$1,650 (aprox.)

Current APS cost for power extension:

\$17,000

Current land value

\$10,000 (aprox.)

Iris is still living on the property. She cannot afford to move her mobile home.

Please consider reinstating the power extension policy as was prior to July 2007 for Iris and thousands of other land owners.

- Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- A. Yes.